

# Industrial Grade 3G 4G Dual SIM Cellular Router User Manual

H720 Series

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Chapter 1



# 1 Preparation job before configuration

# 1.1 Learn your router version and feature

1) H720 series contains different version and option feature. Please learn it before using it. H720 series defines the model as follows,

```
Type: one module dual sim

H700 x -- XXX (option)

WAN: WAN RJ45 for xDSL
W: WiFi
MIMO: Cellular diversity receiving
RS232: Serial to cellular feature, RS232 port
RS485: Serial to cellular feature, RS485 port
G: GPS feature
B: built-in battery

w: WCDMA version, both sim support HSPA/HSUPA/HSDPA/EDGE/GPRS/GSM networks;
p:WCDMA version, both sim support HSPA+/HSPA/HSUPA/HSDPA/EDGE/GPRS/GSM networks;
ev: CDMA2000 version, both sim support CDMA2000 EVDO/CDMA1x networks;
td: TD-SCDMA type, both sim support TD-SCDMA/EDGE/GPRS/GSM networks;
t: 4G LTE type, both sim support network type (depends on module type);
```

Notes: please be informed the following features are option. Please indicate with your orders.

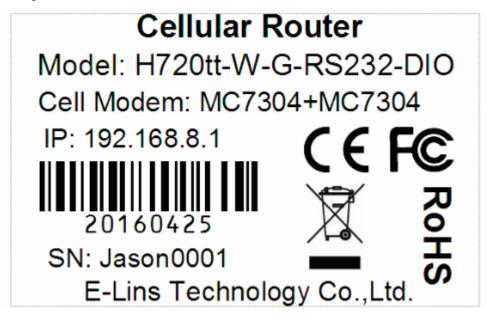
- 1) WiFi Feature
- 2) GPS feature
- 3) Serial to cellular feature, RS232 or RS485 can choose one
- 4) Default input power support DC5V~40V, option is DC5V~50V
- 5) BGP, OSPF, RIP, Zebra, etc.
- 6) Internal rechargable battery
- 7) Voice/SMS control
- 8) RMS (Remote Management System)



2) Find the modem type info at the back cover of the router. This will be used while do configuration.

For example: the following label indicates the version, type and inside module modem.

The two module modem name both are "MC7304", remember this and will select this module name while do configuration.



# 1.2 Prepare SIM Card and working condition

- 1) For GSM/GPRS/EDGE/HSDPA/HSUPA/HSPA/HSPA+/4G LTE networks or TD-SCDMA networks, please get a SIM card with data business.
- 2) For CDMA2000 EVDO/CDMA1x networks, please get a UIM card with data business or inform us before order if the network uses non-ruim (nam-flashing).
- 3) Make sure the sim card or uim card is with enough data business and balance.
- 4) Make sure the signal is good enough where you test or install the router. Weak signal will make the router no work. If you find your signal strength is not good, please contact us for high gain antenna.
- 5) Different carriers from different countries use different band and frequency. Our packed antenna is a world-wise-use type. It may not get good speed at your sites. Please try to get local high-gain dedicated antenna for your sites. The local dedicated antennas are made for your carriers which can get much better data speed sometimes.

If you want dedicated local high-gain antenna for your sites, E-Lins can do the OEM/ODM, but only for bulk orders. Thanks!



# 1.3 Highly recommendation for the configuration

The wireless cellular is unstable sometimes with some uncertain issue. In order to keep the router working in the best condition, it is highly recommended that the *Cell ICMP Check* feature is activated. Please refer to *chapter 3.3.3.2* to configure.

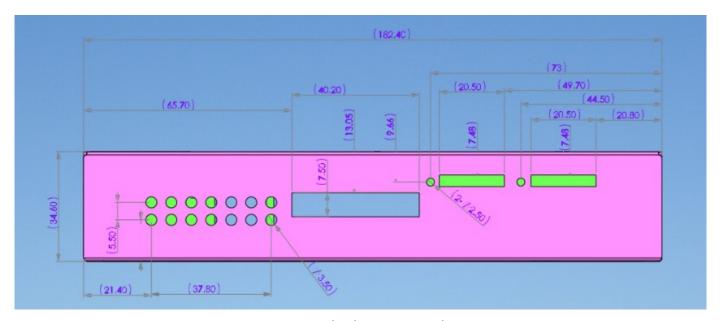
Chapter 2

# 2 Hardware Installation

This chapter mainly describes the appearance, model and function of H720 series and how to install and set the configurations.

- 1. Overall Dimension
- 2. Accessories Description
- 3. Installment

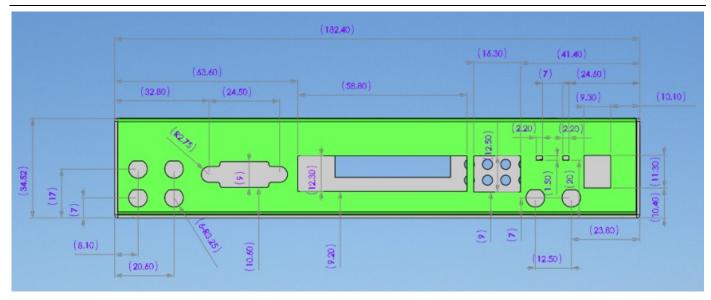
# 2.1 Overall Dimension

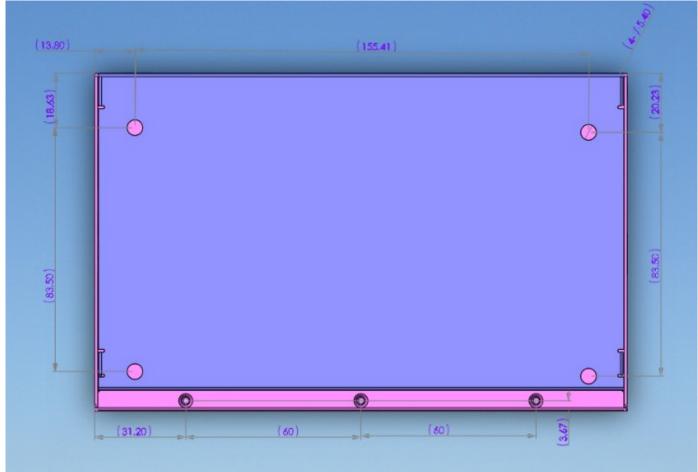


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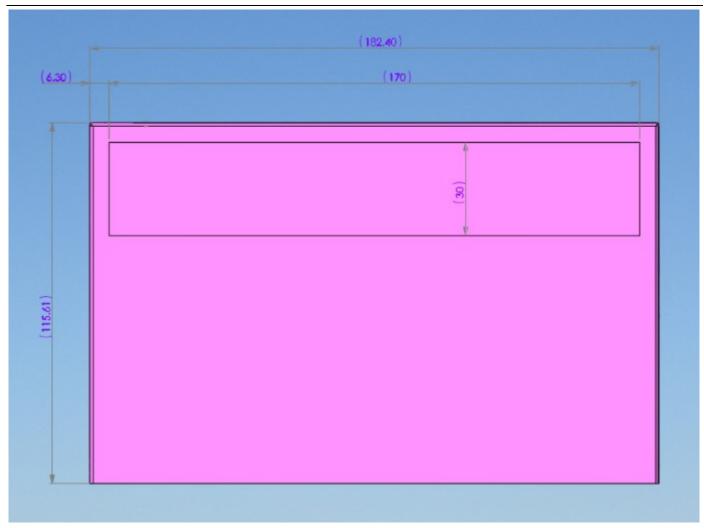
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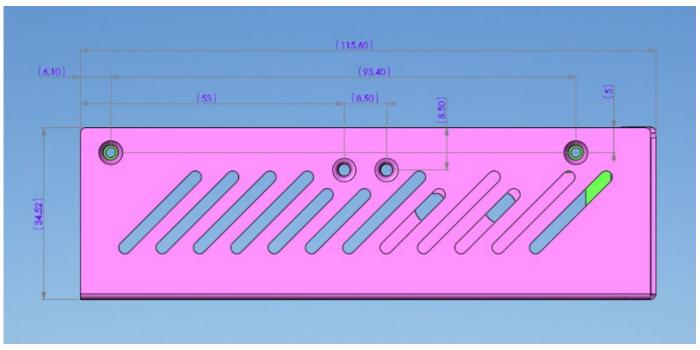




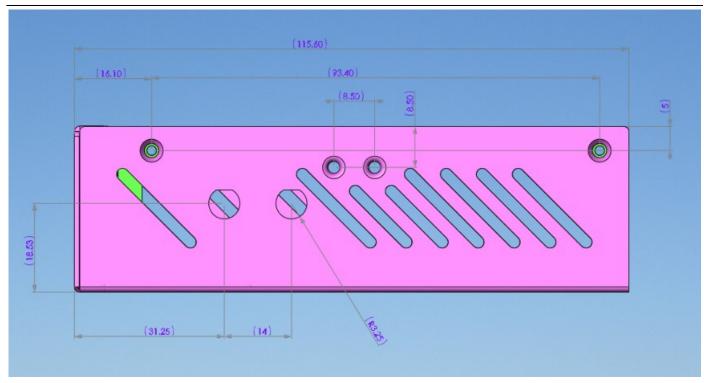












# 2.2 The Ports

#### **Back Picture:**



CELL1: for cellular radio module 1 main AUX1: for cellular radio module 1 auxiliary CELL2: for cellular radio module 2 main AUX2: for cellular radio module 2 auxiliary

WiFi1: for WiFi antenna1 WiFi2: for WiFi antenna2 COM: DB9 for serial port.

LAN1~LAN4: LAN RJ45 Ethernet ports.

WAN: WAN RJ45 Ethernet ports.

RST: sys reset button WPS: WiFi WPS button

PWR: DC power socket. DC5~40V, DC5~50V option depends on the router version.



#### **Front Picture:**



SIM1: SIM card 1 slot SIM2: SIM card 2 slot TX: serial transfer RX: serial receiving NC: not connected

DIO1: Digital input/output1 DIO0: Digital input/output0 RST: for reset signal input GND: serial/IO ground

GND (next to VCC): DC wire groud

VCC: DC wire positive pole. DC5~40V, DC5~50V option depends on the router version

Cell1: SIM card 1 cell status LED S1: SIM card 1 signal strength LED Cell2: SIM card 2 cell status LED S2: SIM card 2 signal strength LED

Lan4: LAN RJ45 port4 LED Lan3: LAN RJ45 port4 LED Lan2: LAN RJ45 port4 LED Lan1: LAN RJ45 port4 LED

SYS: system power indicator LED

VPN: VPN LED

WiFi: WiFi indicator LED

WPS: WPS LED

WAN: WAN RJ45 port4 LED

### **Side Picture:**





GPS1: GPS antenna1 GPS2: GPS antenna2

#### **Antenna Connection Table**

Antenna Connector	Marks
Cell	for main cell antenna
Aux	for auxiliary cell antenna
WiFi / WLAN	for WiFi antenna
GPS	for GPS antenna

### 2.3 Installment

H720 series should be installed and configured properly before putting in service. The installation and configuration should be done or supervise by qualified engineer.

### Attention:

Do not install H720 series or connect/disconnect its cable when it is power on.

# 2.4 SIM/UIM card installed

If your router has SIM/UIM card protector, please remove it, insert the sim card correctly, and fix the protector.

If your router has no SIM/UIM card protector, please insert the sim card correctly.

Attention: SIM/UIM card does not reach the designated position, the equipment can not find a card, can't work normally, therefore inserted a try to check again for a SIM card is stuck fast.



# 2.5 The installation of terminal blocks

This chapter is for version with terminal blocks only. Default, the H720 is with DB9 connector. Please use DB9 cable to connect H720 and the equipment directly.

### The following is for version with terminal blocks only:

H720 uses pluggable terminals to connect the user's data and the power supply. Spacing: 3.81mm, 10 Pin; User data and power supply suggestion: 14~24AWG. Please refer to the table 2-4 for the interface definition of the power cable and connection sequence. Specific interface definition of the power cable and connection sequence you can read on the labels of H720 products. Using 14~24AWG cable and referring to H720 products labels or the bellowed interface definition and connection sequence, you need to use the oblate screw driver to fix the cable to the connecting jacks of the pluggable terminal. After successfully connection, you need to insert the terminal into the corresponding position in the bottom of the H720 products.

**Notes:** Connection sequence should be accurate. Cable's insulating striping length is about 7mm. (For safety, insulating striping length should be too long). Please refer



to the picture.

#### Attention:

- 1. The power cable should be connected correctly. We "suggestion double check before switch it on . Wrong connections may destroy the equipment.
- 2. Power terminals: Pin 1 and Pin 2:
- 3. Here: Pin 2 is "GND", PIN 1 is power input "Vin" (DC5~40V, or DV5~50V).

PIN	Signal	Description	Note
1	VCC	+5-40V DC Input,	Current: 12V/1A
I	VCC	+5~50V option	
2	GND (next to	Ground	



	VCC)		
3	GND	Serial/IO ground	
4	RST	Reset	Reset Pin has the same function with reset button. In the usage, it needs to be short connected to the GND. After giving the device a 1 sec low level, it will reboot.3 seconds, the device will restore factory settings
5	DIO0	General Purpose I/O	
6	DIO1	General Purpose I/O	
7	NC	Not connect	
8	NC	Not connect	
9	RX	Receive Data	
10	TX	Transmit Data	
I/O Tern	ninal on router	Serial port (RS485 RS232)	or
Port 3 (0	GND)	Pin 5	

Notes: If serial is not through, can try following.

Port 9 (RX)

Port 10 (TX)

I/O Terminal on router	Serial port (RS485 or
	RS232)
Port 3 (GND)	Pin 5
Port 10 (RX)	Pin 2
Port 9 (TX)	Pin 3

Pin 2 Pin 3

# 2.6 Grounding

To ensure a safe, stable and reliable H720 series operation, Router cabinet should be grounded properly.



# 2.7 Power Supply

H720 series can be applied to complicated external environment and usually the power range is very large. So in order to fit the complicated application environment and improve the stability of the system, H720 series is designed with advanced power management technology. The DC power supply electronic to the device via the pluggable terminal PIN 2(GND) and PIN 1(Vin). Please refer to the above table for the detail definition of the terminal.

Normally, H720 series input powers supply is  $+5 \sim +40 \text{V}$  (if your H720 support 50V, the option is  $+5 \sim +50 \text{V}$ ). In most cases, the standard configuration is 12 V/1 A.

### 2.8 LED and Check Network Status

Please connect the antenna after you successfully connect to the cable. And then insert the valid SIM/UIM card and provide the power to the H720 series via the cable. After provide the power to H720, if the SYS LED starts to blink in a few seconds, that means the system start-up is normal; if the CELL LED works, that means the network is online; if the VPN light works, that means VPN tunnel has been set up. Please refer to the below table for the situation of the indication lights.

LED	Indication Light	Description
SYS	On for 25 seconds	On for 25 seconds after power supply
	blink	System set-up normally
	Off or still on after 25 seconds	System set-up failure
LAN1~	blink	Data transmission in Ethernet
LAN4	Off	Ethernet connection abnormal
	On	Ethernet is connected
VPN	On	VPN tunnel set-up
	Off	VPN tunnel set-up failure or unactivated
Cell1 & Cell2	On	Access to the Internet
WIFI	On	Enable
	Off	Disable
WAN	blink	Data transmission in Ethernet



	Off	Ethernet connection abnormal
	On	Ethernet is connected
CHR	On	Internal battery is charging
	Off	Internal battery not charging
S1 & S2	Off	No signal, or signal checking is not ready
	4s blink 1 time	Signal bar is 1
	3s blink 1 time	Signal bar is 2
	2s blink 1 time	Signal bar is 3
	1s blink 1 time	Signal bar is 4
	1s blink 2 times	Signal bar is 5



# 3 Software configuration

### 3.1 Overview

H720 series routers with built-in WEB interface configuration, management and debugging tools, user should configuration the parameters first; and it could be altered the parameters flexibility and software upgrades and simple testing. User can set up and manage the parameters of the router on its interface, detail step are bellow:

# 3.2 How to log into the Router

3.2.1 Network Configuration of the Computer.

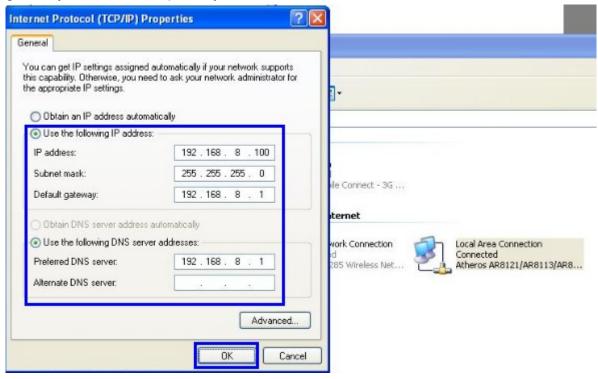
The router default parameters as follow

Default IP: 192.168.8.1, sub mask: 255.255.255.0.

There are two ways to set the PC's IP address. Way 1) Manual setting

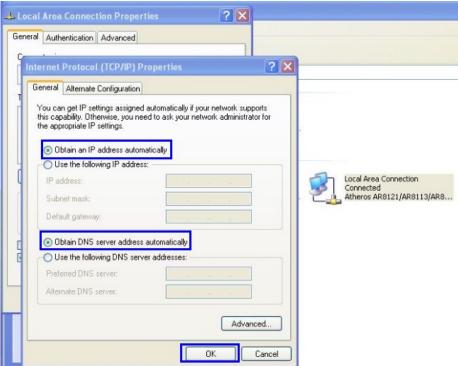


Set the PC IP as 192.168.8.xxx (xxx =  $2\sim254$ ), subnet mask: 255.255.255.0, default gateway: 192.168.8.1, primary DNS: 192.168.8.1.

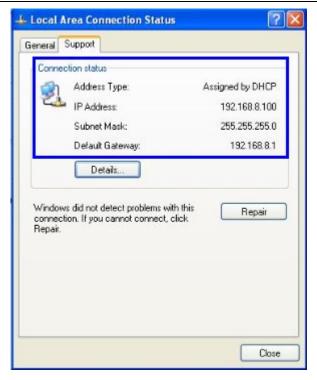


# Way 2) DHCP

Choose "Obtain an IP address automatically" and "Obtain DNS server address automatically".







After IP setting, check it by ping. Click Windows start menu, run, execute "cmd" command. Input "ping 192.168.8.1" in the DOS window.

```
D:\Documents and Settings\ttt>ping 192.168.8.1

Pinging 192.168.8.1 with 32 bytes of data:

Reply from 192.168.8.1: bytes=32 time<1ms ITL=64

Ping statistics for 192.168.8.1:

Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),

Approximate round trip times in milli—seconds:

Minimum = Oms, Maximum = Oms, Average = Oms
```

This information means the connection is work.

```
Pinging 192.168.8.1 with 32 bytes of data:

Destination host unreachable.
Destination host unreachable.
Destination host unreachable.

Ping statistics for 192.168.8.1:
Packets: Sent = 4, Received = 0, Lost = 4 (100% loss),

Request timed out.
```

This information means the connection is failure. If so, please check the network cable connection and IP address setting, and can refer to *Chapter 4.9*.

#### 3.2.2 Log into Router

• Open the Web Browser, and type <a href="http://192.168.8.1">http://192.168.8.1</a> into the address field and press E-Lins Technology Co., Limited

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Enter bottom in your computer keyboard.

• Type User Name "admin" and Password "admin" in the pop-up Login Window, and then press the "Apply" button.



• If you type into the correct User Name and Password, you will get the access into the Router's Web Management Page.

# 3.3 How to configure web

# 3.3.1 Main Menu as below Picture



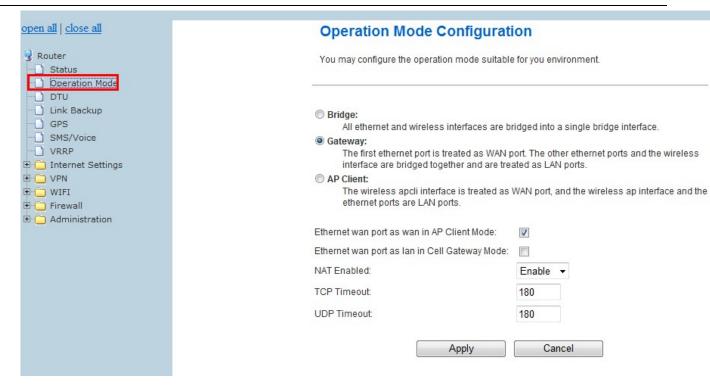


# **Access Point Status**

System Info	
Series	H700_H720
SN	086413065D4F
Software Version	2.0.0 (Jun 14 2013)
Hardware Version	1.0.0
System Up Time	3:17
Operation Mode	Gateway Mode
Cell Network Info (SIM1)	
Cell Modem	HUAWEI-EM820
IMEI/ESN	354946041138914
Sim Status	SIM ready
Selected Network	AUTO
Registered Network	Registered on Home network: "46001",2
Sub Network Type	WCDMA
Signal	24 Tail
Cell Status	UP

# 3.3.2 Operation Mode





# > Bridge

All Ethernet and wireless interfaces are bridged into a single bridge

interface.

#### Gateway

The first Ethernet port is treated as WAN port. The other Ethernet ports and the wireless interface are bridged together and are treated as LAN ports.

#### > AP Client

The wireless apcli interface is treated as WAN port and the wireless ap interface and the Ethernet ports are LAN ports.

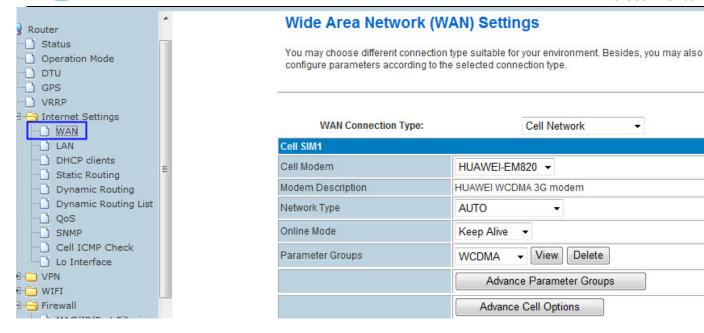
#### > NAT

**Network Address Translation** 

Normally and default we select "Gateway mode", and keep all other parameters as default.

# 3.3.3 WAN Settings





# WAN Connection Type

Support Static (Fixed IP), DHCP (Auto config), PPPoE(ADSL), CELL Network.

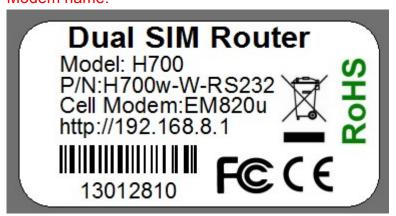
### 3.3.3.1 WAN - Cell Network

Users can configure the parameters of SIM card1 and SIM card2.

#### > Cell Modem

System supports different cell modem. Default, the router is with right Cell Modem name before shipment. If you replace with other different Cell Modem, must select *AUTO\_DETECT* and click *Apply button* to reboot the router, the router will automatically check the Cell Modem name.

Notes: the Cell Modem Type was marked on the back of the router. For example, it shows the following picture. H720 is the router series name, H720w-W-RS232 is the part number name. And the EM820w Cell Modem is the Cell Modem name.



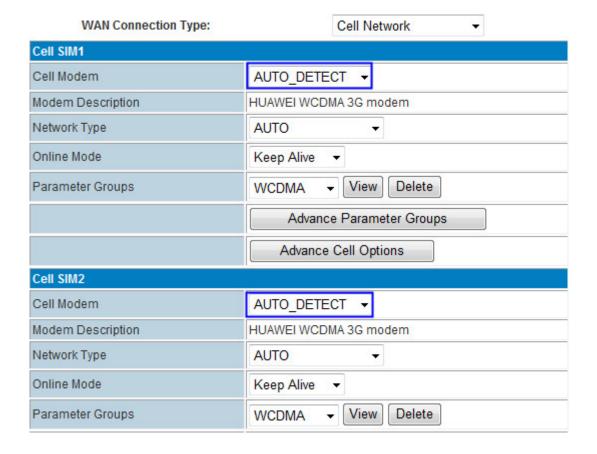


### Cell Modem Detection Step >>

#### Notes:

- 1) If you don't replace any cellular module or not do the "Load Default to factory", please skip this step and jump to Step 5.
- 2) Please be patient that the router will take some more time to dialup online for first configuration,

At "Cell Modem", please select "AUTO\_DETECT", and click "Apply" button. The router will automatically detect the module modem.



#### Modem Description

It will display related description after the H720 router detects the Cell Modem.

#### Network Type

Select the type. Different Cell Modem supports different types. Default select AUTO.

#### > Online Mode

**Keep Alive**: means always online. The router will keep online whatever there is data for transmission or not.

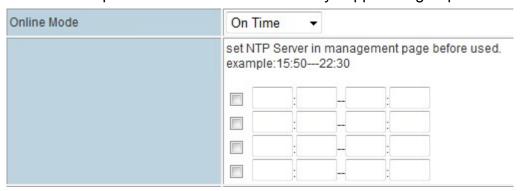
On **Demand**: The router will dialup when there is data for transmission.



Online Mode	On Demand ▼
	Idle Time (minutes): 5

Idle time (minutes): fill in the time. For example, fill in 5, the router will offline after 5 minutes if there is no data for transmission.

On Time: router dialup or offline with schedule. Totally supports 4 groups.



#### > MAC Clone

Enable and disable the MAC clone function.

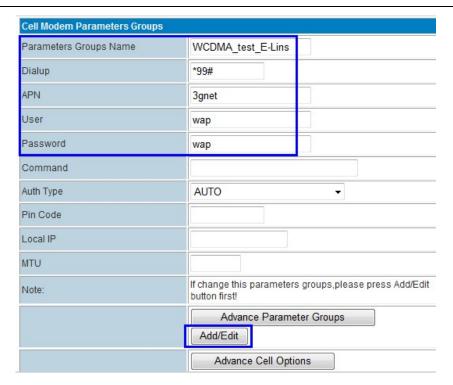
### > Parameter Groups

APN Group Option	Marks
AUTO	Only keep for future use. Normally do not select this
WCDMA	If your router is 4G LTE or WCDMA
	HSPA/HSDPA/HSUPA/HSPA+/EDGE/GPRS/GSM
	version, please select this one
CDMA	If your router is CDMA2000 EVDO or CDMA1x version,
	please select this one
TD-SCDMA	If your router is TD-SCDMA HSDPA/HSUPA version,
	please select this one
User-defined (only show	If you add one APN group with your defined parameters,
after user defined one)	please select this one

### > Advance Parameter Groups

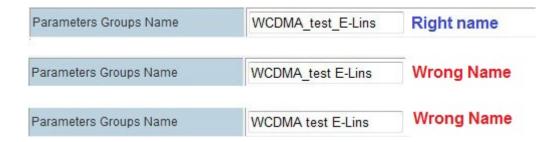
Click *Advance Parameter Groups*, *Cell Modem Parameters Groups* expand. Define one APN Group to fit your network and sim card.





Fill in the related parameters. And DO NOT FORGET TO CLICK "Add/Edit" button.

**Parameters Groups Name**: you can fill in the name freely. But keep No Space between characters.



**Dialup**: fill in the related parameters. Get this parameter from the Sim Card Provider or Carrier;

**APN**: fill in the related parameters. Get this parameter from the Sim Card Provider or Carrier;

**User**: fill in the related parameters. Get this parameter from the Sim Card Provider or Carrier. Notes: If your SIM card has no user name, please input out default value, otherwise the router may not dialup. Our default value for GSM/WCDMA/LTE is "wap", and for CDMA/EVDO is "card".

**Password**: fill in the related parameters. Get this parameter from the Sim Card Provider or Carrier. Notes: If your SIM card has no user name, please input out default value, otherwise the router may not dialup. Our default value for GSM/WCDMA/LTE is "wap", and for CDMA/EVDO is "card".



**Command**: this is for command to control the module or router. Normally is for debug use.

**Auth Type**: Three options (AUTO, PAP, CHAP/MS-CHAP/MS-CHAP2). Please confirm your carrier provide the types of authentication. Normally select *AUTO*. If not work, try to use *PAP* or *CHAP*.

**PIN code**: if necessary. Most of sim card has no PIN code, and then keep it as blank.

Notes: Please press Add/Edit button to add your defined APN parameters. At *Parameter Groups*, it will automatically choose the defined *APN Parameter Groups*.

#### > Advance Cell Options

Notes: If you don't know advance cell parameters very well, please keep default settings. Otherwise the router may not work.

Click Advance Parameter Groups, Cell Modem Parameters Groups expand. 2<sup>nd</sup> click to contract.

Cell Options Advances Settings	
LCP	Disable  Enable interval(sec): 10
PAP	○ Disable
CHAP	○ Disable    ● Auto
MS-CHAP	○ Disable
MS-CHAP-V2	Disable    Auto
Compression Control Protocal	Disable  Require
Address/Control Compression	Disable  Require
Protocal Field Compression	Disable    Require
VJ TCP/IP Header Compression	Disable    Require
Connection-ID Compression	Disable  Require
BSD-Compress compression	Disable  Require
Deflate compression	Disable  Require
MPPE Encryption	Disable    Enable
MPPE 40bit	Disable    Enable
Refuse Stateless Encryption	Disable    Enable
More Options ("~" for separate)	

LCP: ppp dialup monitor. At *interval(sec)*, fill in the time for every check. For example, if fill in 10, the router will get LCP check every 10 seconds.

Other parameters: user can disable or enable or define it.



#### Notes:

- 1. Do not forget to click *Apply* button after setting.
- 2. Sometimes the router cannot dialup after the APN configuration, please power off the router, and re-power on it. Because some radio modules need reboot after the initial APN configuration.
- 3. Cell SIM1 parameter group is for SIM Card 1, and Cell SIM2 parameter group is for SIM Card 2.

### All Cell Option (Switching Trigger Mode)

All Cell Option	6.3	
Cell Option Mode	cell1 prefer	₹
Cell Check Method	ping ip ▼	
Check Cell1 IP	8.8.8.8	4.2.2.2
Check Cell2 IP	8.8.8.8	4.2.2.2
Check Time (for Prefer mode)	5	min
Cell Modem Status	modem number:1	

There are 6 types of Cell Switching Mode,

Mode	Description
cell1 only	With this mode, only sim1 works
cell2 only	With this mode, only sim2 works
fail switch cell1 first	With this mode, it works like this,
	sim1 on – switch to sim2 on if sim1 failed, and keep
	working on sim2 – switch to sim1 on if sim2 failed, and
	keep working on sim1 –switch to sim2 on if sim1 failed, and
	keep working on sim2 – "cycling"
fail switch cell2 first	With this mode, it works like this,
	sim2 on – switch to sim1 on if sim2 failed, and keep
	working on sim1 – switch to sim2 on if sim1 failed, and
	keep working on sim2 –switch to sim1 on if sim2 failed, and
	keep working on sim1 – "cycling"
cell1 prefer	With this mode, it works like this,
	sim1 on – keep working on sim1 – if sim1 failed, switch to
	sim2 – keep working on sim2 for "Check Time (for Prefer
	mode)", then try to check if sim1 is restored, if restored,
	switch to sim1 – "cycling"
cell2 prefer	With this mode, it works like this,
	sim2 on – keep working on sim2 – if sim1 failed, switch to
	sim1 – keep working on sim1 for "Check Time (for Prefer
	mode)", then try to check if sim2 is restored, if restored,



switch to sim2 - "cycling"

Notes: Sometimes it may happen the following,

- 1) Choosing "fail switch cell1 first" or "cell1 prefer", SIM2 is firstly online, this is not problem because sometimes the SIM1 has some problem to be online.
- 2) Choosing "fail switch cell2 first" or "cell2 prefer", SIM1 is firstly online, this is not problem because sometimes the SIM2 has some problem to be online.

Check Time (for Prefer mode): set the time for "cell1 prefer mode" or "cell2 prefer mode"

### 3.3.3.2 Cell ICMP Check

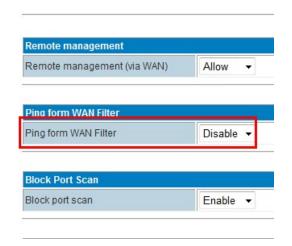
Setting location: H720 web: Internet Settings - Cell ICMP Check

#### Notes:

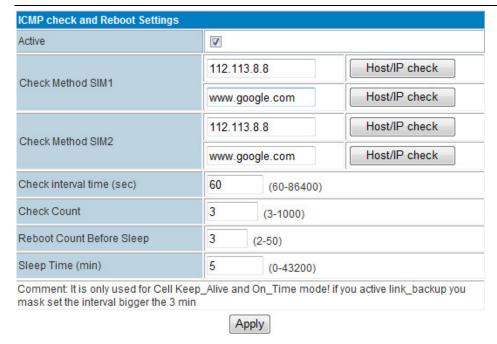
1) For router working with best stability, we highly suggest activate and use this feature. With this feature, the Router will automatically detect its working status and fix the problem.

2) Please disable the "Ping from WAN Filter" if use ICMP check feature, otherwise it cannot work.









- Active: tick it to enable ICMP check feature
- Check method SIM1: It's for SIM card1. Fill in checking domain name or IP. Click HOST/IP check button to verify before using it.
- Check method SIM2: It's for SIM card2. Fill in checking domain name or IP. Click HOST/IP check button to verify before using it.
- Check interval time (sec): set the interval time of every check
- Check Count: set the checking count number
- Reboot Count Before Sleep: H720 Router will sleep to stop checking after failed with set times.
- Sleep Time (min): H720 Router sleep timing before resume check.

### **Example with above picture:**

H720 Router check "<u>www.google.com</u>" and "112.134.8.8", it will check 3 times. After the previous check, it will do next check after 60 seconds. Totally it will check 3 times. If 3 times all failed, H720 Router will reboot. If reboots 3 times continuously, H720 Router goes to sleep to stop checking. The sleep time is 5 minutes. After 5 minutes, H720 Router resume to cycle the checking.

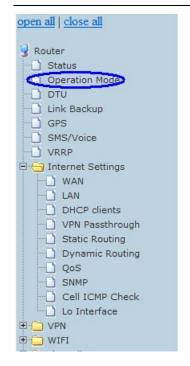
# 3.3.3.3 AP Client mode (WiFi Client)

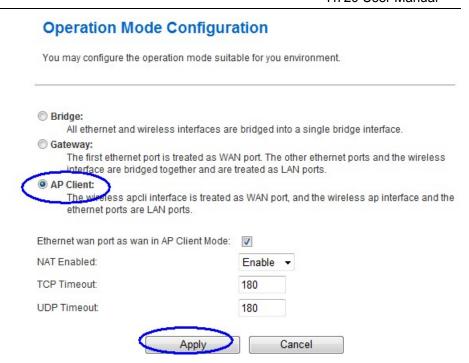
Set H720 as an AP client, H720 will connect the upper WiFi router or WiFi AP.

#### Step1)

H720 web -- Operation Mode – Choose "AP Client", and click apply button. Wait some time until the H720 make the setting works.







The router will switch to AP Client mode.

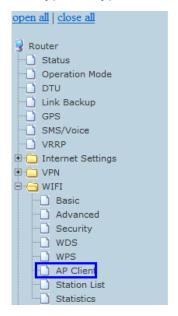
#### Step2)

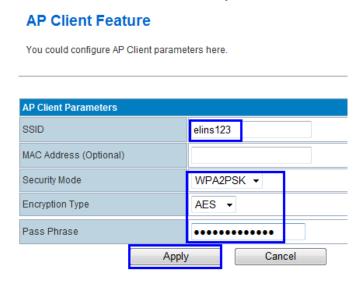
WIFI - AP Client

Here fill in the parameters.

SSID: input the WiFi router's SSID

Security Mode: choose correct one to match the WiFi router/AP you want to connect. Encryption Type: choose correct one to match the WiFi router/AP you want to connect.





### Step3)



#### WIFI -- Basic



Here please select the right channel the same with the upper WiFi Router/AP you want to connect.



Then choose the same Channel in H720 router as follows,

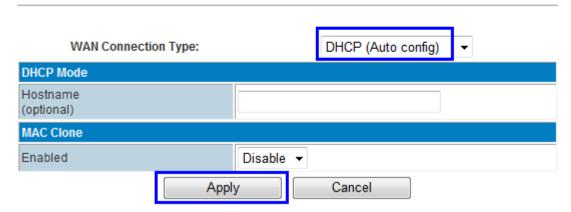


Step4) Internet Settings – WAN



# Wide Area Network (WAN) Settings

You may choose different connection type suitable for your environment. Besides, you may also configure parameters according to the selected connection type.



At "WAN Connection Type", choose "DHCP (Auto Config)", and click "Apply" button. The H720 router will automatically connect the WiFi Router and get local IP from the wifi router. You can check at status info page.

# 3.3.3.4 WAN - PPPoE (xDSL)

Set H720 WAN via PPPoE, H720 will connect the upper PPPoE modem.

#### Step 1)

Connect RJ45 cable between PPPoE modem to H720 WAN RJ45 port. Once it's connected, the H720 Web *Ethernet Port Status* will display.



Notes: you may not see the WAN RJ45 connection status. But it will flash to fresh the status every 30 seconds. Or you can manually flash to fresh.

#### Step 2)

H720 web – Operation Mode, choose "Gateway" mode



Bridge:

All ethernet and wireless interfaces are bridged into a single bridge interface.

Gateway:

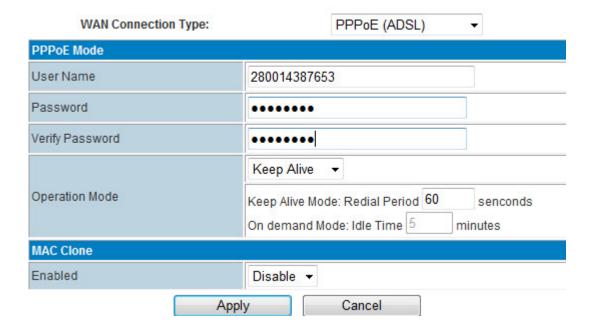
The first ethernet port is treated as WAN port. The other ethernet ports and the wireless interface are bridged together and are treated as LAN ports.

O AP Client:

The wireless apcli interface is treated as WAN port, and the wireless ap interface and the ethernet ports are LAN ports.

#### Step 3)

H720 web – Internet Settings – WAN – WAN Connection Type, choose "PPPoE (ADSL)"



WAN Connection Type: choose "PPPoE (ADSL)"

User Name: fill in the PPPoE usernamePassword: fill in the PPPoE password

Operation Mode:

Keep Alive: PPPoE will keep online whatever if there is data transmission.

Fill in the Redial Period time.

On Demand: PPPoE dialup with data transmission demand.

Set the Idle Time. PPPoE will be offline if the set idle time has no data

transmission.

Manual: need manually dialup.

Click "Apply" button.

#### Step 4)

H720 web – Status, it display the WAN IP once the PPPoE is online.



Internet Configurations	
Connected Type	PPPOE
WAN IP Address	119.59.141.4
Subnet Mask	255.255.255.255
Default Gateway	119.59.141.1
Primary Domain Name Server	211.162.78.1
Secondary Domain Name Server	211.162.78.3
MAC Address	08:66:01:00:04:A0

# 3.3.3.5 WAN - STATIC (fixed IP)

Set H720 WAN via STATIC fixed IP, H720 will connect the upper router via STATIC fixed IP.

#### Step 1)

Connect RJ45 cable between Upper Router LAN RJ45 to H720 WAN RJ45 port. Once it's connected, the H720 Web *Ethernet Port Status* will display.

#### Ethernet Port Status



Notes: you may not see the WAN RJ45 connection status. But it will flash to fresh the status every 30 seconds. Or you can manually flash to fresh.

#### Step 2)

H720 web – Operation Mode, choose "Gateway" mode

Bridge:

All ethernet and wireless interfaces are bridged into a single bridge interface.

Gateway:

The first ethernet port is treated as WAN port. The other ethernet ports and the wireless interface are bridged together and are treated as LAN ports.

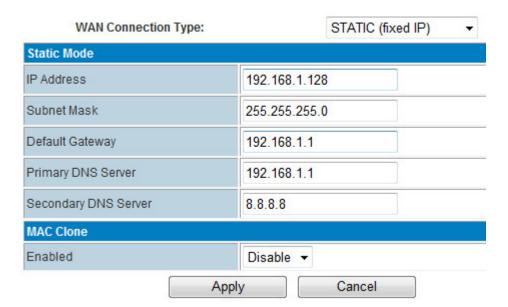
O AP Client:

The wireless apoli interface is treated as WAN port, and the wireless ap interface and the ethernet ports are LAN ports.

#### Step 3)

H720 web – Internet Settings – WAN – WAN Connection Type, choose "STATIC (fixed IP)"





- WAN Connection Type: choose "STATIC (fixed IP)"
- **IP Address:** fill in one IP Address. This IP Address should be same range of the Upper Router. For example, the Upper Router LAN IP is 192.168.1.1 and Subnet Mask is 255.255.255.0, you can fill in the parameters as above.
- **Subnet Mask**: fill in the Subnet Mask from the Upper Router.
- Default Gateway: fill in the Upper Router's Gateway IP.
- **Primary DNS Server**: If your Upper Router supports DNS proxy, fill in the Upper Router's LAN IP as Primary DNS Server. Or you can fill in the correct DNS Server IP.
- Secondary DNS Server: Fill in a working secondary DNS Server IP.
   Click "Apply" button.

Step 4)

H720 web – Status, it display the WAN IP once the STATIC (fixed IP) is online.

Internet Configurations		
Connected Type	STATIC	
WAN IP Address	192.168.1.128	
Subnet Mask	255.255.255.0	
Default Gateway	192.168.1.1	
Primary Domain Name Server	192.168.1.1	
Secondary Domain Name Server	8.8.8.8	
MAC Address	08:66:01:00:04:A0	

# 3.3.3.6 WAN - DHCP (Auto config)

Set H720 WAN via DHCP (Auto config), H720 will connect the upper router via DHCP.



#### Step 1)

Connect RJ45 cable between Upper Router LAN RJ45 to H720 WAN RJ45 port. Once it's connected, the H720 Web *Ethernet Port Status* will display.

# **Ethernet Port Status**



Notes: you may not see the WAN RJ45 connection status. But it will flash to fresh the status every 30 seconds. Or you can manually flash to fresh.

#### Step 2)

H720 web - Operation Mode, choose "Gateway" mode

Brid	ge:
1	All ethernet and wireless interfaces are bridged into a single bridge interface.
Gate	eway:
	The first ethernet port is treated as WAN port. The other ethernet ports and the wireless interface are bridged together and are treated as LAN ports.
O AP (	Client:
	The wireless apcli interface is treated as WAN port, and the wireless ap interface and the ethernet ports are LAN ports.

### Step 3)

H720 web – Internet Settings – WAN – WAN Connection Type, choose "DHCP (Auto config)"



• WAN Connection Type: choose "DHCP (Auto config)" Click "Apply" button.

#### Step 4)

H720 web – Status, it display the WAN IP once the DHCP (Auto config) is online.



Internet Configurations		
Connected Type	DHCP	
WAN IP Address	192.168.1.103	
Subnet Mask	255.255.255.0	
Default Gateway	192.168.1.1	
Primary Domain Name Server	192.168.1.1	
Secondary Domain Name Server	192.168.1.1	
MAC Address	08:66:01:00:04:A0	

# 3.3.4 LAN Settings





LAN Setup		
IP Address	192.168.8.1	
Subnet Mask	255.255.255.0	
LAN 2	© Enable	
LAN2 IP Address		
LAN2 Subnet Mask		
MAC Address	08:66:01:00:04:A1	
DHCP Type	Server ▼	
Start IP Address	192.168.8.100	
End IP Address	192.168.8.200	
Subnet Mask	255.255.255.0	
Primary DNS Server	168.95.1.1	
Secondary DNS Server	r 8.8.8.8	
Default Gateway	192.168.8.1	
Lease Time	86400	

Setting the LAN parameters, include IP address, sub mask, VLAN, DHCP, etc.

Notes: if you change the Router gateway IP address, do not forget to change the Default Gateway manually same as IP address.

# 3.3.4.1 Router Gateway IP

Default, the Router LAN IP is 192.168.8.1. If users want to modify it, please change the related parameters.



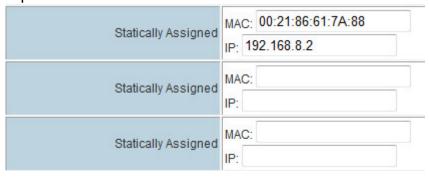
LAN Setup	
IP Address	192.168.1.1
Subnet Mask	255.255.255.0
LAN 2	© Enable
LAN2 IP Address	
LAN2 Subnet Mask	
MAC Address	08:66:01:00:04:A1
DHCP Type	Server ▼
Start IP Address	192.168.1.100
End IP Address	192.168.1.200
Subnet Mask	255.255.255.0
Primary DNS Server	168.95.1.1
Secondary DNS Server	8.8.8.8
Default Gateway	192.168.1.1
Lease Time	86400

IP Address: change the value you need Start IP Address: for DHCP start IP End IP Address: for DHCP end IP

Default Gateway: manually change it after you modify the IP Address.

# 3.3.4.2 MAC binding

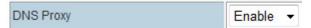
H720 Router supports 3 groups of MAC Binding. The parameter value format is as followed picture.





## 3.3.4.3 DNS Proxy

H720 Router default enables the DNS Proxy. With this, the H720 router can get DNS automatically and assigned to the PC/Device. If disable the DNS Proxy, please input correct DNS for your PC/Device, otherwise, it may not work correctly.



### 3.3.5 DHCP Client

### **DHCP Client List**

You could monitor DHCP clients here.



List the Clients which gain IP address from DHCP.

# 3.3.6 Configure Static Routing

This section mainly introduces what is Routing Table and how to configure static router.

Routing Table
 This page shows the key routing table of this router.

Current Routing table in the system:									
No.	Destination	Netmask	Gateway	Flags	Metric	Ref	Use	Interface	Comment
1	10.64.64.64	255.255.255.255	0.0.0.0	5	0	0	0	WAN (ppp0)	
2	255.255.255.255	255.255.255.255	0.0.0.0	5	0	0	0	LAN (br0)	
3	192.168.8.0	255.255.255.0	0.0.0.0	1	0	0	0	LAN (br0)	
4	0.0.0.0	0.0.0.0	10.64.64.64	3	0	0	0	WAN (ppp0)	

New Static Router

This page is about how to set static routing function of the router.



Add a routing rule		
Destination		
Range	Host ▼	
Gateway		
Interface	LAN ▼	
Comment		

**Destination**: please enter Target Host or IP network segment

**Range**: Host or Network can be chosen **Gateway**: IP address of the next router.

**Interface**: You can choose the corresponding interface type.

Comment: some notes

Notice:

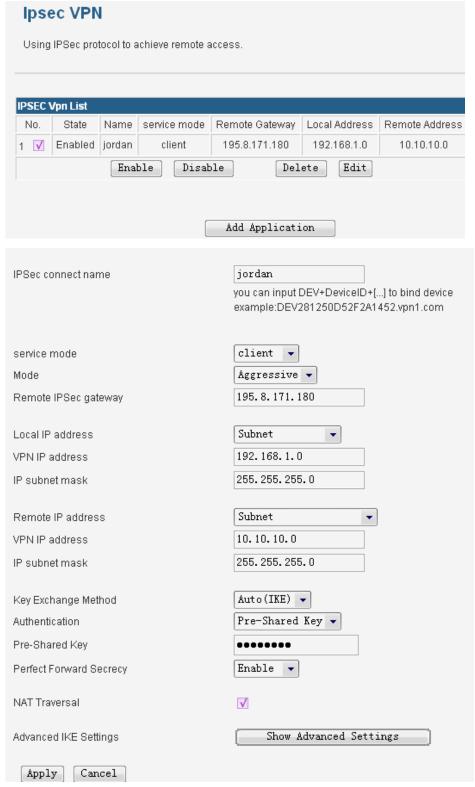
- Gateway and LAN IP of this router must belong to the same network segment.
- > If the destination IP address is the one of a host, and then the Subnet Mask must be 255.255.255.255.
- ➤ If the destination IP address is IP network segment, it must match with the Subnet Mask. For example, if the destination IP is 10.0.0.0, and the Subnet Mask is 255.0.0.0.

### 3.3.7 VPN

Notes: the following VPN configuration manual may be out of date. We update the IPSec and PPTP configuration in another manual. Please refer to manual of "H685\_H720\_VPN\_Usermanual\_Eng.pdf"

### 3.3.7.1 IPSEC





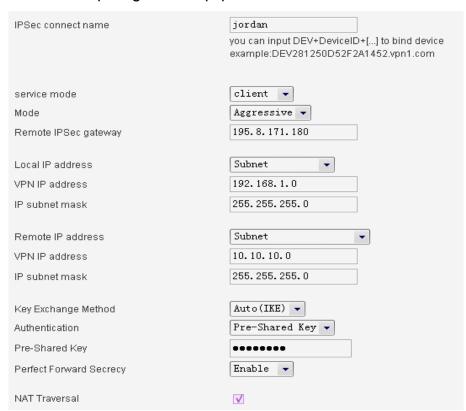
- IPsec connect name: make sure the name in client and server are same, we suggest to use domain name (111.vpn1.com). if you want to build a point-to-point channel, the IPsec name have to be written as DEV+equipment ID+name (DEV281250D52F2A1452.vpn1.com), and make sure both the client and server are inputing Client equipment ID. You can find H720's ID in the Status interface.
- Service Mode: Server/Client



- Mode: Main/Aggressive. The Aggressive mode is commonly used.
- Remote Gateway: This choice just appears in the Client mode and it is used to fill the IP address in the Server.
- Local IP address: Fill LAN IP of this device. You can fill an IP or a network segment.
- > Remote IP address: Fill the IP of the other router.
- Authentication: Commonly, Pre-Shared Key is chosen. And the Client and Server must choose the same key.
- Advanced AKE settings: There are some encryption methods in this field. You must use the settings in this field when VPN tunnel needs to be built between H720 and other brand VPN server.
- Example: Connected cisco 7200 and H720
   How to config H720 as VPN clinet

IPsec Name: make sure the name in client and server are same, we suggest to use domain name(111.vpn1.com). if you want to build a point-to-point channel, the IPsec name have to be written as DEV+equipment

ID+name(DEV281250D52F2A1452.vpn1.com), and make sure both the client and server are inputing Client equipment ID. You can find H720's ID in the Status interface.





Advanced IKE Settings	Hide Advanced Settings
Phase 1	
Encryption	3DES ▼
Integrity Algorithm	SHA1 -
Select Diffie-Hellman Group for Key Exchange	1024bit -
Key Lifetime	3600 Seconds
Phase 2	
Encryption	3DES ▼
Integrity Algorithm	SHA1 -
Select Diffie-Hellman Group for Key Exchange	1024bit -
Key Lifetime	28800 Seconds
Apply Cancel	

### How to config CISCO 7200 as VPN Server

crypto keyring jordan pre-shared-key hostname jordan key test

crypto isakmp profile jordan description china SZ shenzhen keyring jordan match identity host jordan keepalive 60 retry 10

crypto ipsec transform-set vpnset esp-des esp-sha-hmac

crypto ipsec profile jordan set transform-set vpnset set isakmp-profile jordan

crypto dynamic-map jordan 1
set security-association lifetime kilobytes 536870912
set security-association lifetime seconds 43200
set transform-set vpnset
set isakmp-profile jordan
reverse-route
crypto map COREVPN 26 ipsec-isakmp dynamic jordan

### 3.3.7.2 PPTP



## PPTP

PPTP VPN Settings		
PPTP VPN Active		
PPTP User	vpnuser	
PPTP Password	•••••	
PPTP Server	190. 54. 34. 131	
Remote Lan/Mask	192. 168. 130. 0 / 255.255.255.0	
Local PPTP IP	dhcp ▼	
MPPE Encryption		
40 bit Encryption(Default is 128 bit)		
Refuse Stateless Encryption		
MPPC		

apply

PPTP feature works as Client only.

- > PPTP VPN Active: tick it to enable VPN feature.
- > PPTP User: fill in the right username, which is from the PPTP Server.
- > PPTP Password: fill in the right password, which is from the PPTP Server.
- > PPTP Server: fill in the PPTP Server is IP address or domain name.
- > Remote Lan/Mask: fill in the PPTP Server's LAN range and submask.
- Local PPTP IP: default chooses "dhcp". If choose "static", please fill in a local PPTP assigned IP, which depends on PPTP Server's settings.
- > MPPE Encryption: tick it or not depends on PPTP Server's settings.
- > 40 bit Encryption(Default is 128 bit): tick it or not depends on PPTP Server's settings.
- > Refuse Stateless Encryption: tick it or not depends on PPTP Server's settings.
- > **MPPC**: tick it or not depends on PPTP Server's settings.

Click "apply" button to activate the settings. The PPTP client will try to connect the PPTP Server automatically. See example of *Chapter 5.8*.

#### Notes:

- 1) If the PPTP cannot through between client and server, please check if the MPPE configuration is matched with PPTP server or not.
- 2) Normally PPTP server has route for 192.168.1.1/24 or 192.168.0.1/24. Please check the PPTP



server has the route of 192.168.8.0/24 if your H820 router is with IP 192.168.8.1.

For example, if H820 LAN IP is 192.168.8.1 and assigned PPTP IP is 172.1.1.2. Then at the PPTP server, need add a route for 192.168.8.0/24 and gateway as 172.168.1.2. Meanwhile, we suggest PPTP Server use fixed PPTP IP rule for PPTP client, otherwise need modify the route's gateway every time because the PPTP client gets a random PPTP IP.

Typical Application (1) E-Lins Router as PPTP Client --- Connects --- E-Lins Router as PPTP Server:

Once PPTP setup, the two E-Lins router will add the route themselves automatically.

Typical Application (2) E-Lins Router as PPTP Client --- Connects --- Other Router/Windows as PPTP Server:

Once PPTP setup, the E-Lins router will add the route itself automatically. But the PPTP Server will not add the route automatically. So need manually add it.

Typical Application (3) Mobile Phone/Portable Devices as PPTP Client --- Connects --- E-Lins Router/Windows/Other Router as PPTP Server:

No need add the route.

### 3.3.7.3 L2TP

### L2TP

L2TP VPN Settings	
L2TP VPN Active	
L2TP User	
L2TP Password	
L2TP Server	
Remote Lan/Mask	
Local PPTP IP	dhcp ▼
MPPE Encryption	

L2TP feature works as Client only.

#### Notes:

Normally L2TP server has route for 192.168.1.1/24 or 192.168.0.1/24. Please check the L2TP



server has the route of 192.168.8.0/24 if your H820 router is with IP 192.168.8.1.

For example, if H820 LAN IP is 192.168.8.1 and assigned L2TP IP is 172.1.1.2. Then at the L2TP server, need add a route for 192.168.8.0/24 and gateway as 172.168.1.2. Meanwhile, we suggest L2TP Server use fixed L2TP IP rule for L2TP client, otherwise need modify the route's gateway every time because the L2TP client gets a random L2TP IP.

Typical Application (1) E-Lins Router as L2TP Client --- Connects --- E-Lins Router as L2TP Server:

Once L2TP setup, the two E-Lins router will add the route themselves automatically.

Typical Application (2) E-Lins Router as L2TP Client --- Connects --- Other Router/Windows as L2TP Server:

Once L2TP setup, the E-Lins router will add the route itself automatically. But the L2TP Server will not add the route automatically. So need manually add it.

Typical Application (3) Mobile Phone/Portable Devices as L2TP Client --- Connects --- E-Lins Router/Windows/Other Router as L2TP Server:

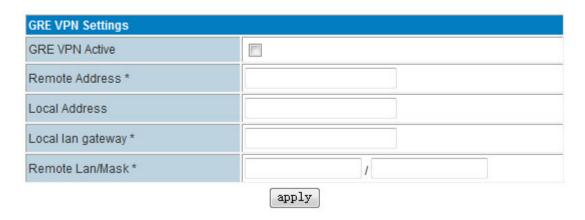
No need add the route.

### 3.3.7.4 Tunnel

#### **Tunnel Feature**

The H720 Tunnel feature supports two GRE.

#### GRE1



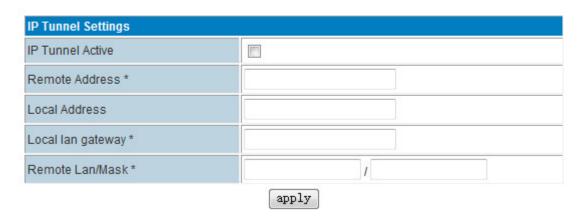


### GRE2



#### **IP Tunnel Feature**

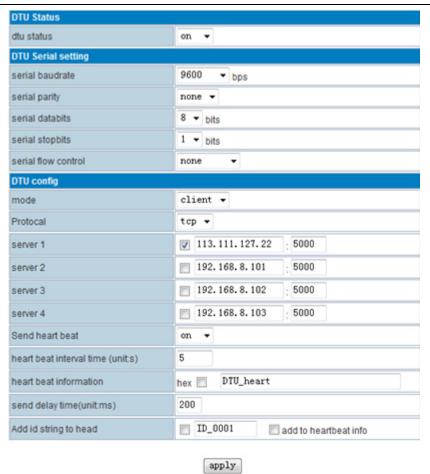
### IP Tunnel



# 3.3.8 DTU Settings (Serial to Cellular Gateway Feature)

Notes: this feature is for H720 with DTU option only.





This section is mainly about DTU settings.

DTU status: open and close DTU

### **DTU Serial setting**

• serial baudrate: support 300/1200/2400/4800/9600/19200/38400/57600/115200bps

serial parity: support none/odd/even

serial databits: support 7 bits and 8 bits

• serial stopbit: support 1 bits and 2 bits

serial flow control: support hardware/software

#### DTU config

mode: can configure as client or server.

Protocol: support TCP/UDP

• server 1~server 4: fill in the centre server IP or Domain name and port. If you configure one server, the data will transfer to this server. If you configure one more servers, the data will transfer to all the servers at the same time.

• Send heart beat: open or close heart beat.

• heart beat interval time: set interval time to send each heart beat

heart beat information: define the content of heart beat

send delay time: send waiting time to send data.

E-Lins Technology Co., Limited



• Add id string to head: add an ID string in the data or heartbeat.

# 3.3.9 SMS/Voice Control (option)

Notes: this feature is for H720 with SMS/Voice option only.

## 3.3.9.1 SMS

Step 1) click "SMS/Voice"



Step 2) Activate the SMS feature



## SMS/Voice Settings

SMS/Voice Command Settings	
Message/Voice status	On ▼
Fix Error For Some Network	
telephone number	
Number 1	+8613312345678 SMS VOICE ALARM
Number 2	666  ✓ SMS □ VOICE □ ALARM
Number 3	SMS VOICE ALARM
Number 4	■ SMS ■ VOICE ■ ALARM
Number 5	SMS VOICE ALARM
Number 6	■ SMS ■ VOICE ■ ALARM
Number 7	☐ SMS ☐ VOICE ☐ ALARM
Number 8	■ SMS ■ VOICE ■ ALARM
Number 9	SMS VOICE ALARM
Number 10	SMS VOICE ALARM

Message/Voice status: select "on" to enable SMS feature. "off" to disable SMS feature.

**Fix Error For Some Network:** Some networks use different code format. Please keep uncheck to try. If not work, try to check it.

Telephone number: Sender's phone number input. Totally can input 10 groups.

Number 1....10: input the dedicated sender's phone number. Do not forget to Tick "SMS"

Step 3) Define the SMS command



SMS	
SMS Command	on 🔻
Send ack SMS	on 🔻
Reboot Router Command	reboot
Get Cell Status Command	cellstatus
Cell link-up Command	cellup
Cell link-down Command	celldown
DIO_0 Set Command	dio01
DIO_0 Reset Command	dio00
DIO_1 Set Command	dio11
DIO_1 Reset Command	dio10
DIO Status Command	diostatus

**SMS Command:** select "on" to enable it. "off" to disable it.

**Send ack SMS:** If select "on", the router will send command feedback to sender's phone number. If select "off", the router will not send command feedback to sender's phone number.

Reboot Router Command: input the command for "reboot" operation, default is "reboot".

**Get Cell Status Command:** input the command for "router cell status checking" operation, default is "cellstatus". For example, if we send "cellstatus" to router, router will feedback the status to sender such as "Router SN: 086412090002 cell link up", which indicated the router SN number and Cell Working Status.

**Cell link-up Command:** input the command for "router cell link up" operation, default is "cellup". If router gets this command, the Router Cell will be online.

**Cell link-down Command:** input the command for "router cell link down" operation, default is "celldown". If router gets this command, the Router Cell will be offline.

DIO\_0 Set Command: input the command for I/O port 0. For SMS feature, please keep the parameter default.

DIO\_0 Reset Command: input the command for I/O port 0. For SMS feature, please keep the parameter default.

**DIO\_1 Set Command:** input the command for I/O port 1. For SMS feature, please keep the parameter default.

**DIO\_1 Reset Command:** input the command for I/O port 1. For SMS feature, please keep the parameter default.

DIO Status Command: input the command for I/O port status. For SMS feature, please keep the parameter default.

Step 4) Click apply button to save

#### Note:

- 1) SIM Card inserted in the router must support SMS or Voice.
- 2) Try to add zone code or country code if the command cannot get working.

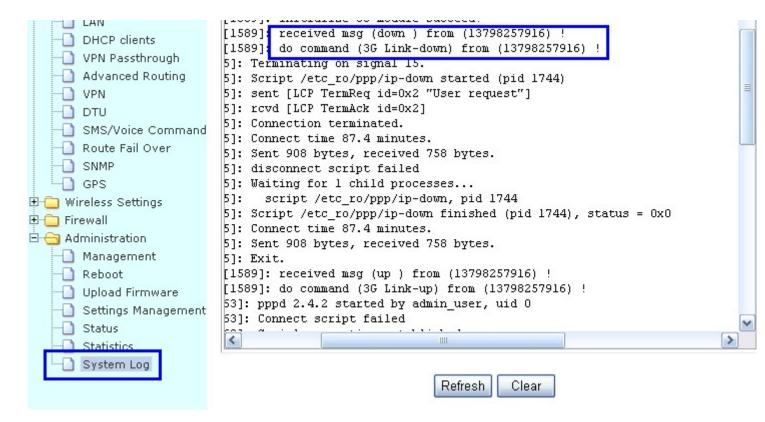
  For example, we set the number 13798257916, and if the command cannot work, please try to put the country code 86 as followed picture.





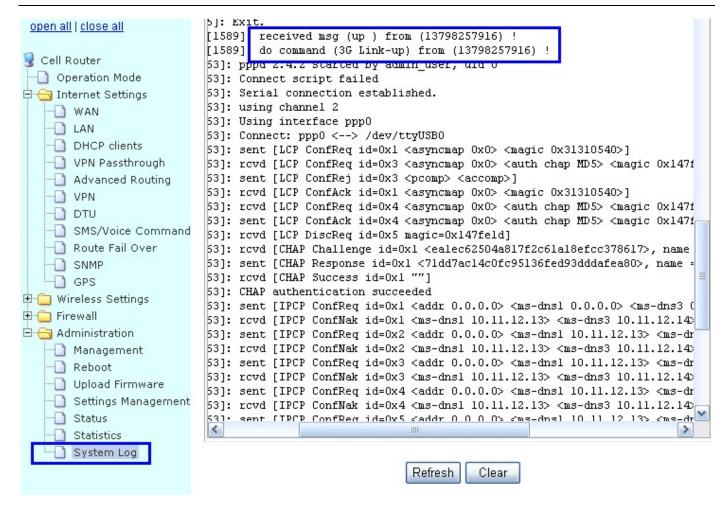
### Here set an example, we set the parameters for SMS/Voice as above.

Use the cell phone 13798257916 to send "down" to the router's SIM Card Number, the router will receive the "down" command, and it will be off-line. And in the System Log, we shall find a info as following marks.



2) Use the cell phone 13798257916 to send "up" to the router's SIM Card Number, the router will receive the "up" command, and it will be online. And in the System Log, we shall find a info as following marks.





## 3.3.9.2 Voice (option)

Notes: This feature may not work due to network compatibility or module modem.

#### Step 1) enable voice feature

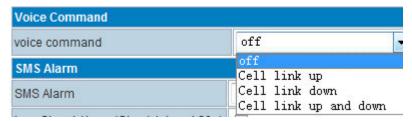


Step 2) set the dedicated phone number for voice control



telephone number		
number 1	13798257916	SMS VOICE ALARM
number 2		SMS VOICE ALARM
number 3		SMS VOICE ALARM
number 4		SMS VOICE ALARM
number 5		SMS VOICE ALARM
number 6		SMS VOICE ALARM
number 7		SMS VOICE ALARM
number 8		SMS VOICE ALARM
number 9		SMS VOICE ALARM
number 10		SMS VOICE ALARM

Step 3) Configure the voice command



- off: disable the voice control
- Cell link up: with this selection, the voice control can only control the Router Cell online.
- Cell link down: with this selection, the voice control can only control the Router Cell offline.
- **Cell link up and down:** with this selection, the voice control can control the Router Cell offline and online. 1<sup>st</sup> control to be online, 2<sup>nd</sup> control to be offline.

## 3.3.9.3 Alarm via SMS (option)

With this feature, the Router will send SMS to pre-defined phone number for warning and alarm.

#### Step 1) enable Alarm feature

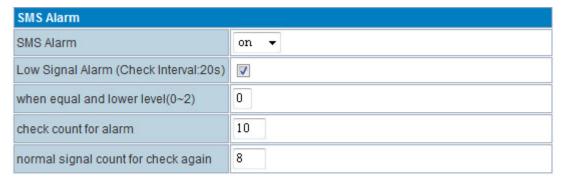




#### Step 2) set the dedicated phone number for SMS Alarm

telephone number	
number 1	13798257916 ■ SMS ■ VOICE ☑ ALARM
number 2	SMS VOICE ALARM
number 3	SMS VOICE ALARM
number 4	SMS VOICE ALARM
number 5	SMS VOICE ALARM
number 6	SMS VOICE ALARM
number 7	SMS VOICE ALARM
number 8	SMS VOICE ALARM
number 9	SMS VOICE ALARM
number 10	SMS VOICE ALARM

Step 3) Configure the voice command



apply

normal signal count for check again: to prevent repeating alarm.

With the setting above, the H720 router checks signal every 20s, if all of 10 times with signal 0 quality, H720 Router will send Alarm via SMS. After the alarm, this feature will be locked, but H720 Router keeps checking signal quality every 20s, if continuous 8 times are with signal quality better than 0, the alarm feature will be unlocked, then the alarm feature starts work again.

## 3.3.10 Link Backup/Route Redundancy (option)



Operation Mode	
Active	
Back To Higher Primary When Possible	
Link Priority Settings	
WAN1: Cellular Wireless	OFF  High Priority  Middle Priority  Low Priority
WAN2: Wifi DHCP Wireless	OFF O High Priority Middle Priority O Low Priority
WAN3: Wired PPPOE -	OFF OHigh Priority Middle Priority Low Priority
Link Check Settings	
Check Count	3 (1-20)
Check Interval Time(min)	2 (1-60)
Used The Same Method	YES •
All WAN Check Method	ping ip • 220.181.111.168 110.11.233.8
	Apply

### **Operation Mode**

- Active: disable or enable the link redundancy
- Back to Higher Primary When Possible:

If you tick this option, once the H720 Router work on backup link, whether it fails or not, it will return to main link if main link turns to be okay.

If not tick this option, the H720 Router will not return to main link until the current link fails.

#### **Link Priority Settings**

WAN1: Cellular Wireless

WAN2: WiFi DHCP Wireless

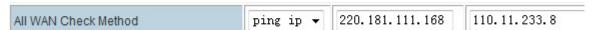
WAN3: Wired XXX (XXX=DHCP, STATIC, PPPOE)

**OFF**: Check OFF Blank to disable or uncheck to enable the link redundancy **Priority**: High Priority, Middle Priority, Low Priority.

#### **Link Check Settings**

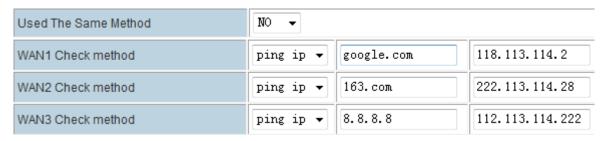
- Check Count: for example, set it as 3. Router check link live 3 times.
- Check Interval Time(min): for example, set is as 2. Router check link live every 2 minutes.
- Used The Same Method:

If set it as YES, WAN1/WAN2/WAN3 use same check IP or domain name from ALL WAN Check Method.



If set is as NO, users need set WAN1/WAN2/WAN3 live check IP or domain name separately.

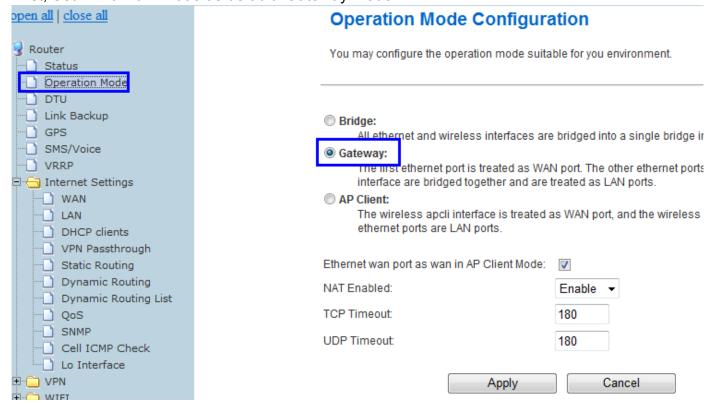




• All WAN Check Method: define the link live check IP or domain name.

How to use *Link Backup* feature? Here set an example as follows, H720 WAN RJ45 connects to upper side router LAN RJ45.

Confirm the upper side router connects to internet, and its DHCP is working. First, Set H720 work mode as default "Gateway mode".



Step 1) activate it. Tick "Active"

**Step 2)** click at "Back To Higher Primary When Possible"

**Step 3)** Choose the network priority.

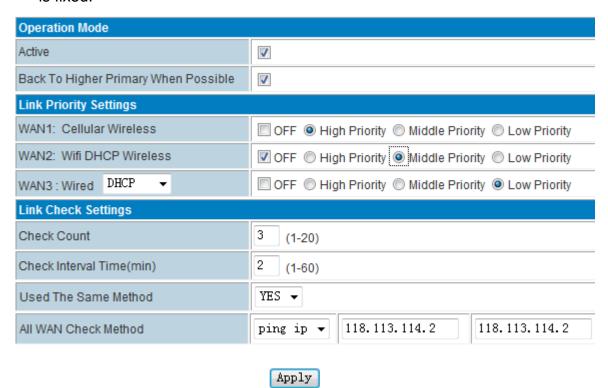
A. Cellular as Low Priority, DHCP as High Priority

With this configuration, the router will work at DHCP mainly, and if DHCP is failed, it switches to cellular automatically after some time. And it will automatically switch to DHCP when DHCP is fixed.



Operation Mode		
Active		
Back To Higher Primary When Possible		
Link Priority Settings		
WAN1: Cellular Wireless	OFF High Priority Middle Priority Low Priority	
WAN2: Wifi DHCP Wireless	Ø OFF	
WAN3 : Wired DHCP ▼	OFF  High Priority  Middle Priority  Low Priority	
Link Check Settings		
Check Count	3 (1-20)	
Check Interval Time(min)	2 (1-60)	
Used The Same Method	YES ▼	
All WAN Check Method	ping ip 🔻 118.113.114.2	
	Apply	

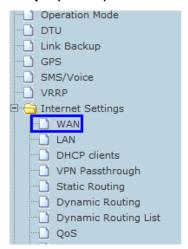
B. Cellular as High Priority, DHCP as Low Priority
With this configuration, the router will work at cellular mainly, and if cellular is failed, it switches
to DHCP automatically after some time. And it will automatically switch to cellular when cellular
is fixed.

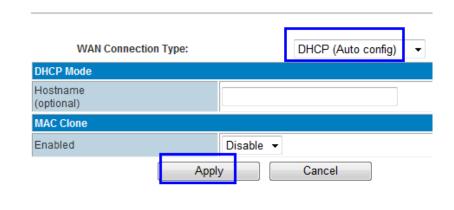


DHCP: here can be DHCP WiFi Client.



### Step 4) if Step 3 choose A, please set WAN as DHCP and click "Apply"





The H720 gets WAN IP and default gateway from the up-side router.

Mark Consum State Consum State Consum	AND
Product Model	3G Router
Software Version	2.4.6 (Aug 5 2011)
Hardware Version	1.0.0
Device ID	280230312C080435
System Up Time	36 mins, 15 secs
Operation Mode	Gateway Mode
3G Info	
Signal Strength	27 , (0-31)
Attachment State	CDMA/EVDO HYBRID
Local Network	
Local IP Address	192.168.8.1
Local Netmask	255.255.255.0
MAC Address	00:0C:43:30:52:77
Internet Configurations	
Connected Type	DHCP
WAN IP Address	192.168.0.104
Subnet Mask	255.255.255.0
Default Gateway	192.168.0.1
Primary Domain Name Server	192.168.0.1
Secondary Domain Name Server	
MAC Address	00:0C:43:30:32:12

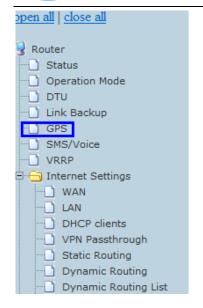
If Step 3 choose B, set WAN as *CELL NETWORK* and click "Apply", it will work on cellular first, and switch to LAN RJ45 cable WAN or WiFi client mode if cellular network is failed.

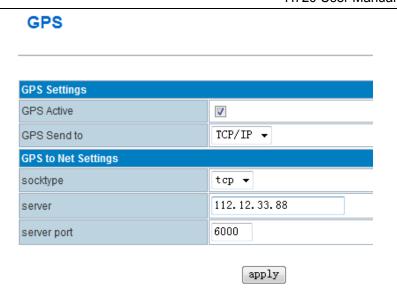
Notes: for route fail over feature, please first make the main network and backup network both work before activate the fail over feature.

## 3.3.11 GPS (option)

Notes: GPS feature is for H720 router with GPS option only.







### > WAN Connection Type

- **GPS Active**: please click it once you need use GPS feature.
- GPS Send to: Choose "Serial" or "TCP/IP" method. The router only receives the GPS signal, will not process it. It will just send the received GPS signal to your GPS processor.
   If the GPS processor is connected to the 3G Router via Serial Port, then please choose "Serial".

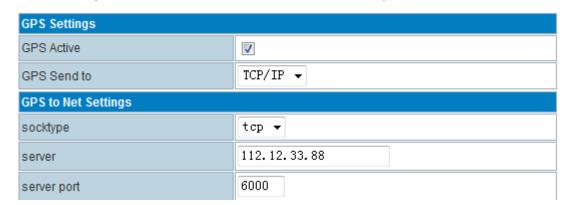
If choose "TCP/IP" method, please configure the *GPS to NET Settings*. If choose "Serial" method, please configure the *GPS to Serial Settings*.

## GPS to NET Settings

• Sock type: tcp or udp

• **Server:** fill in the correct destination server IP or domain name

• Server port: fill in the correct destination server port



### GPS to Serial Settings

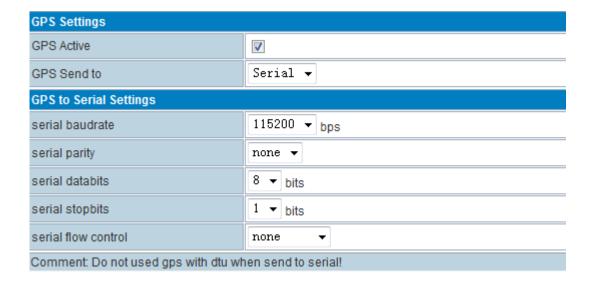
serial baudrate: 9600/19200/38400/57600/115200bps for choice

serial parity: none/odd/even for choice

serial databits: 7/8 for choiceserial stopbits: 1/2 for choice



• serial flow control: none/hardware/software for choice



## 3.3.12 WiFi Wireless Settings

Notes: WiFi Feature is H720 with WiFi only

## 3.3.12.1 Basic Wireless Settings



Wireless Network	
Radio On/Off	RADIO OFF
WiFi On/Off	WiFi OFF
Network Mode	11b/g/n mixed mode ▼
Network Name(SSID)	Cell_AP_120901D4 Hidden Isolated
Multiple SSID1	Hidden Isolated
Multiple SSID2	Hidden Isolated
Multiple SSID3	Hidden Isolated
Multiple SSID4	Hidden Isolated
Multiple SSID5	Hidden Isolated I
Multiple SSID6	Hidden Isolated
Multiple SSID7	Hidden Isolated
Broadcast Network Name (SSID)	Enable   Disable
AP Isolation	⊕ Enable
MBSSID AP Isolation	© Enable
BSSID	08:66:01:00:04:A2
Frequency (Channel)	2412MHz (Channel 1) ▼
HT Physical Mode	
Operating Mode	Mixed Mode    Green Field
Channel BandWidth	© 20 <b>②</b> 20/40
Guard Interval	○ Long   Auto
MCS	Auto ▼
Reverse Direction Grant(RDG)	○ Disable ● Enable
Extension Channel	2432MHz (Channel 5) ▼
Space Time Block Coding(STBC)	Disable  Enable
Aggregation MSDU(A-MSDU)	Disable    Enable
Auto Block ACK	○ Disable    ● Enable
Decline BA Request	Disable    Enable
HT Disallow TKIP	○ Disable

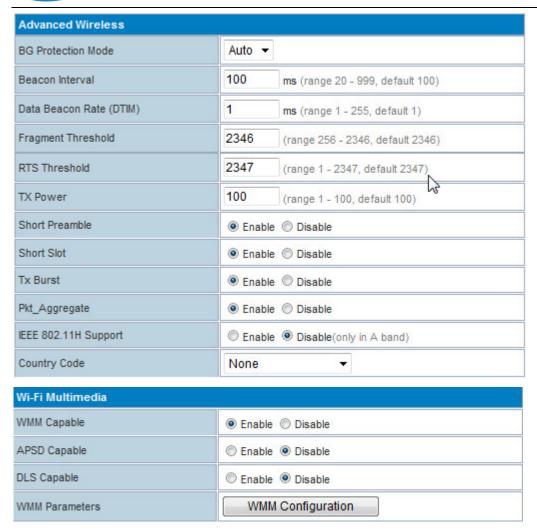




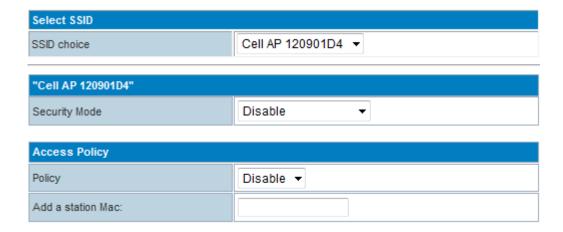
- > Wireless Network
- Radio On/Off: If it indicates RADIO OFF, it means the radio is on. You can click RADIO OFF to
  disable it. If it indicates RADIO ON, it means the radio is off. You can click RADIO ON to enable
  it
- WiFi On/Off: If it indicates WiFi OFF, it means the radio is on. You can click WiFi OFF to disable it. If it indicates WiFi ON, it means the radio is off. You can click WiFi ON to enable it. If WiFi is ON, the WiFi LED will be light on. If WiFi is OFF, the WiFi LED will be off.
- Network Mode: 802.11b/g/n mode selection
- Network Name(SSID): Input the SSID, Hidden & Isolated for option. If tick Hidden, the WiFi SSID will not broadcast.
- Multiple SSID1: H720 Router supports multiple SSID 8 groups totally.
- Broadcast Network Name (SSID): Enable or Disable SSID broadcast.
- BSSID: indicates the MAC of WiFi
- Frequency (Channel): current working frequency and channel.

## 3.3.12.2 WiFi Advanced Settings





# 3.3.12.3 Wireless Security/Encryption Settings



- SSID choice: select the SSID you want to configure
- Security Mode: include Disable, OPENWEB, SHAREDWEB, WEBAUTO, WPA, WPA-PSK,



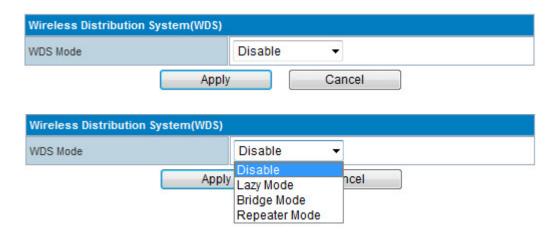
WPA2, WPA2-PSK, wpa-psk/wpa2-psk, wpa1/wpa2, 802.1X.

Access policy: setting the MAC list for access or deny.

Disable: close the Access Policy.

**Allow:** allow the assigned MAC enable to use WiFi **Reject:** refuse the assigned MAC enable to use WiFi

### 3.3.12.4 WDS



### 3.3.12.5 WPS

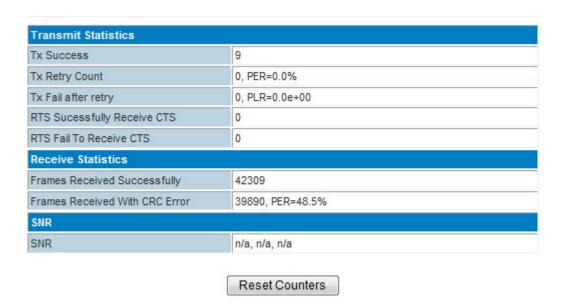


### 3.3.12.6 Station List





### **3.3.12.7 Statistics**

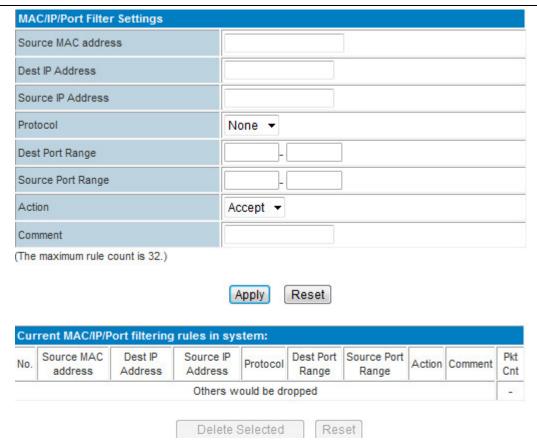


## 3.3.13 Firewall

# 3.3.13.1 MAC/IP/Port Filter Settings







This section is mainly about MAC/IP/Port filter settings

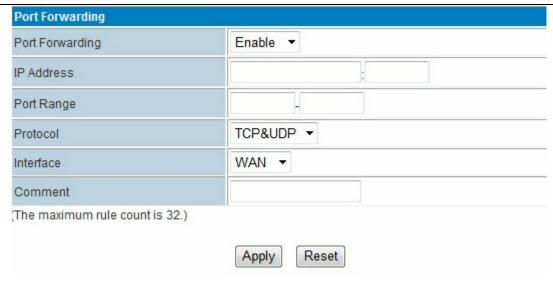
- **Basic Settings**
- MAC/IP/Port Filtering: Disable or Enable
- Default Policy -- The packet that don't match with any rules would be: Dropped/Accepted
- MAC/IP/Port Filter Settings
- Source MAC address: Fill the MAC address which needs to filter.
- Dest IP Address: IP of the target destination computer( the computer which the data packet will be sent to)
- Destination Port Range: port range of target computer
- Source Port Range: port range of the computer which sends data
- Action: choose Accept or Drop
- **Comment:** input comment here

### Current MAC/IP/Port filtering rules in system

It display the configured rules in this table.

## 3.3.13.2 Port Forwarding (Virtual Server Settings)(NAT/NAPT)







Port forwarding is the process that your router or firewall uses to sort the right kind of network data to the right port. Computers and routers use ports as a way to organize network data. Different types of data, such as web sites, file downloads, and online games, are each assigned a port number. By using port forwarding, the router or firewall sends the correct data to the correct place.

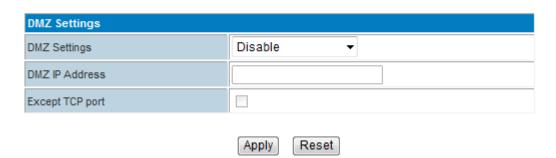
- Port Forwarding: Enable and disable the feature.
- IP address: fill the IP address of forwarding. The first blank is for local IP address, the second blank is for port.
- Port Range: fill the External Port of forwarding.
- Protocol: TCP&UDP, TCP only, UDP only for choice
- Interface: Recommend to select "WAN"
- Comment: fill in comment for the rules.

### 3.3.13.3 DMZ Host



## **DMZ Settings**

You may setup a De-militarized Zone(DMZ) to separate internal network and Internet.



In computer networking, DMZ is a firewall configuration for securing local networks (LANs).

area

DMZ Settings: open and close DMZ feature.

Disable: close DMZ feature

Enable: enable the DMZ feature for assigned IP

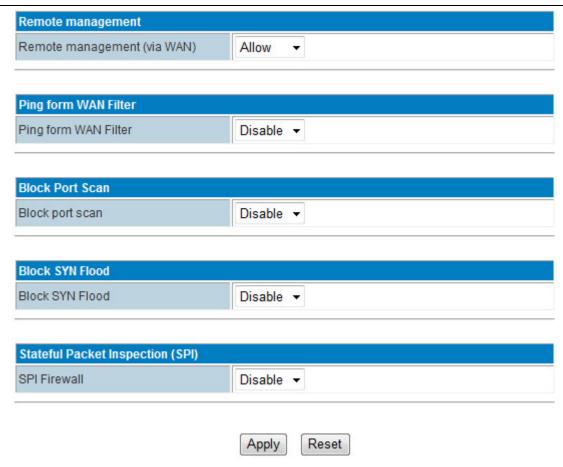
Enable Super DMZ: enable the DMZ feature for assigned MAC

- DMZ IP Address: Please Enter the IP address of the computer which you want to set as DMZ host
- DMZ MAC Address: Please Enter the MAC address of the computer which you want to set as DMZ host
- Except TCP port: disable or enable for TCP port

**Note:** When DMZ host is settled, the computer is completely exposed to the external network; the firewall will not influence this host.

## 3.3.13.4 System Security





Include Remote management, Ping from WAN Filter, Block Port Scan, Block SYN Flood and SPI Firewall (Stateful Packet Inspection).

## 3.3.13.5 Content Filter Settings

You can setup Content Fillter to restrict the improper content access, including Webs Content Settings, URL filter and Host Filter.

### Proxy/Java/Activex Filter



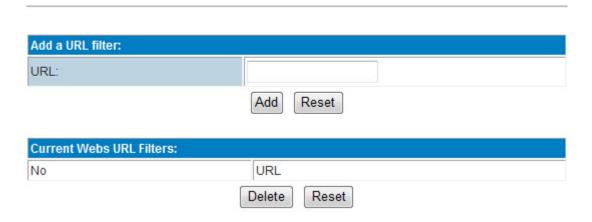
# **Content Filter Settings**



Support Proxy, Java, ActiveX filter.

### > Web URL Filter

# Webs URL Filter Settings



Fill in the URL for filter.

### Web Host Filter



## Webs Host Filter Settings



## 3.3.14 Administration

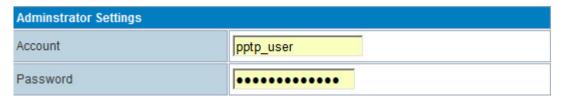
## **3.3.14.1 Management**

## Language Settings



Select Web display language. Default is English. Can OEM other languages.

### Administrator Settings

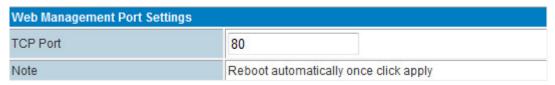


Select Web display language. Default is English. Can OEM other languages.

#### WatchDog



### > Web Management Port Settings



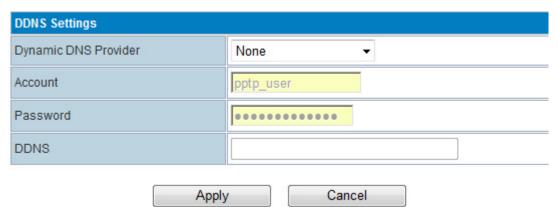


Default port is 80, sometimes if the carrier/ISP block 80 port for remote incoming, can try to modify it to port 10000.

#### NTP Settings



## DDNS Settings



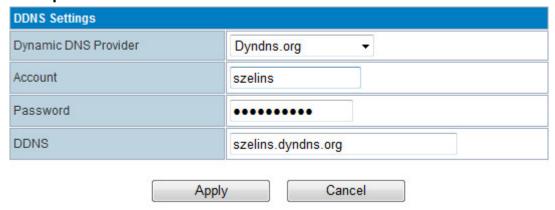
• Dynamic DNS Provider: choose the right DNS server provider. Supported server list.

Dyndns.org
freedns.afraid.org
www.zoneedit.com
www.no-ip.com
www.3322.org
www.ez-ip.net
www.justlinux.com
www.dhs.org
www.ods.org
gnudip.cheapnet.net
www.dyn.ca
www.tzo.com
www.easydns.com
www.dyns.cx
www.hn.org

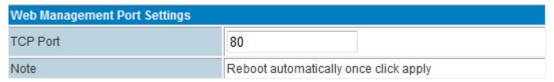
- Account: fill in account info.
- Password: fill in password info.
- DDNS: fill in DDNS info.



#### Example:



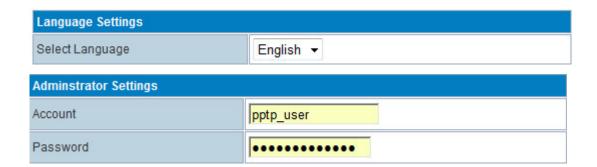
## **3.3.14.1.1 Router web port**



Please input the web port of the router. Normally we use 80 or 10000.

Please re-power the router after changing the port number.

# 3.3.14.1.2 Language, password and NTP settings

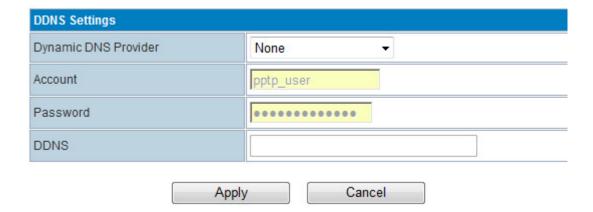






- Select Language
- Administrator Settings. The default both are admin.
- NTP Settings

## **3.3.14.1.3 DDNS settings**



• Dynamic DNS Provider: choose the right DNS server provider. Supported server list.

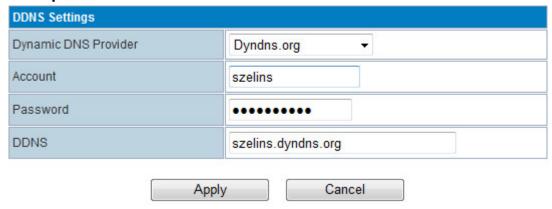
Dyndns.org
freedns.afraid.org
www.zoneedit.com
www.no-ip.com
www.3322.org
www.ez-ip.net
www.justlinux.com
www.dhs.org
gnudip.cheapnet.net
www.dyn.ca
www.tzo.com
www.easydns.com
www.dyns.cx
www.hn.org



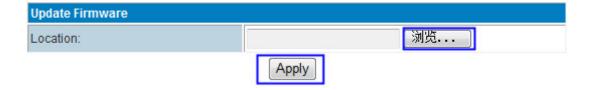
Account: fill in account info.Password: fill in password info.

DDNS: fill in DDNS info.

Example:



## 3.3.14.2 Upload Firmware (Upgrade Firmware)



Upgrade the firmware to obtain new functionality. It takes about 2~5 minutes. Choose the correct firmware file, then click "Apply" button.

#### Notes:

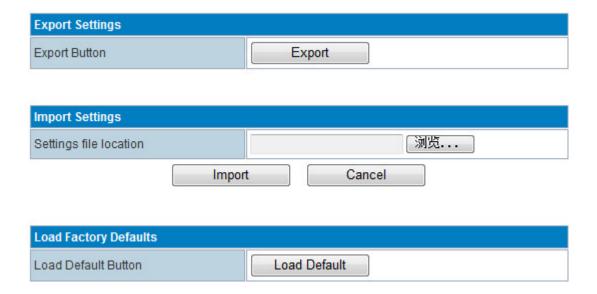
- 1. highly recommend to "Load Default" the H685 Router after upload the firmware. "Load Default" will cause all the settings lost. Please backup/export the settings before "Load Default". Or re-configure the H685 after "Load Default".
- 2. Clear the IE web browser history after upgrading the firmware. The reboot the IE web browser and the router.

For some version of firmware, it requires uploading bootloader also. Please operate at the following picture. But most of time it no need do this step unless E-Lins guide or inform you to upload bootloader.





## 3.3.14.3 Settings Management



Here you can make a backup of current settings or restore previous settings of the router .

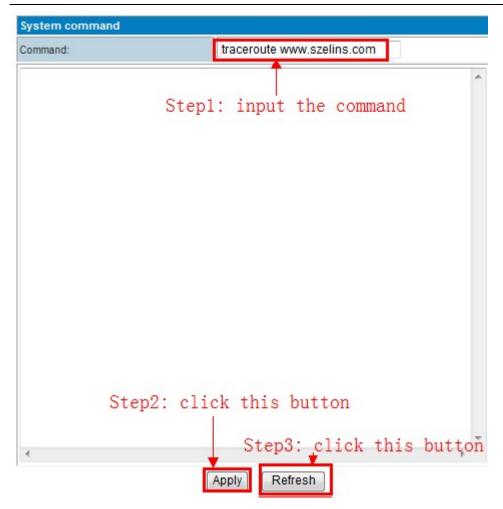
- Export settings: click 'export' to export configuration files and then select save path.
- **Import settings:** click 'browse', select previous backup configuration files and then click 'Import'. Then all the previous settings will be recovered.
- Load Factory Defaults: click 'Load Default' then all settings will be restored to factory settings. This is not recommended in order to avoid the loss of important parameter

# 3.3.14.4 System Command

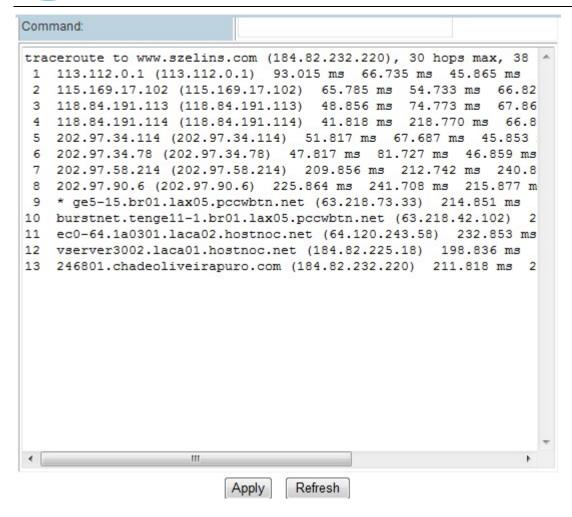
Input related command at command area. Click "Apply" button to execute. Then click "Refresh" button. The blank area will display infos.

Right now this feature support "ping" and "traceroute" command.









## 3.3.14.5 System Log

## Remote System Log Settings

H720 Router support export the sys log into remote server.



It requires sys log server tool.

Download link: http://www.szelins.com/download/tool/SyslogWatcherSetup-4.2.0-win32 1.rar



### Local System Log

```
System Log
Jan 1 00:00:16 syslogd started: BusyBox v1.12.1
Jan 1 00:00:16 kernel: fuse init (API version 7.8)
Jan 1 00:00:16 kernel: io scheduler noop registered (default)
                                                                        Ε
Jan 1 00:00:16 kernel: Ralink gpio driver initialized
Jan 1 00:00:16 kernel: i2cdrv major = 218
Jan 1 00:00:16 kernel: HDLC line discipline: version $Revision: 1.1.1.1
Jan 1 00:00:16 kernel: N HDLC line discipline registered.
Jan 1 00:00:16 kernel: Ralink APSoC Hardware Watchdog Timer
Jan 1 00:00:16 kernel: SoftDog: cannot register miscdev on minor=130 (e
Jan 1 00:00:16 kernel: Serial: 8250/16550 driver $Revision: 1.8 $ 2 por
Jan 1 00:00:16 kernel: serial8250: ttyS0 at I/O 0xb0000500 (irq = 37) i
Jan 1 00:00:16 kernel: serial8250: ttyS1 at I/O 0xb0000c00 (irq = 12) i
Jan 1 00:00:16 kernel: RAMDISK driver initiali
Jan 1 00:00:16 kernel: zed: 16 RAM disks of 16384K size 1024 blocksize
Jan 1 00:00:16 kernel: loop: loaded (max 8 devices)
Jan 1 00:00:16 kernel: rdm major = 253
Jan 1 00:00:16 kernel: Ralink APSoC Ethernet Driver Initilization. v2.1
Jan 1 00:00:16 kernel: MAC ADRH -- : 0x00000866
Jan 1 00:00:16 kernel: MAC ADRL -- : 0x010007c1
Jan 1 00:00:16 kernel: PROC INIT OK!
Jan 1 00:00:16 kernel: IMQ starting with 2 devices...
Jan 1 00:00:16 kernel: IMQ driver loaded successfully.
Jan 1 00:00:16 kernel:
                          Hooking IMQ before NAT on PREROUTING.
Jan 1 00:00:16 kernel:
                           Hooking IMQ after NAT on POSTROUTING.
Jan 1 00:00:16 kernel: PPP generic driver version 2.4.2
Jan 1 00:00:16 kernel: PPP BSD Compression module registered
Jan 1 00:00:16 bernel: MFT: Degistered protocol family 24
```

#### 3.3.14.6 Statistics

Memory	
Memory total:	60684 kB
Memory left:	31960 kB
WAN/LAN	
WAN Rx packets:	0
WAN Rx bytes:	0
WAN Tx packets:	6
WAN Tx bytes:	492
LAN Rx packets:	6093
LAN Rx bytes:	400006
LAN Tx packets:	6120
LAN Tx bytes:	1107041

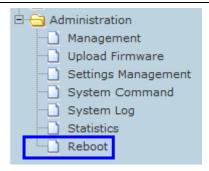


All interfaces	
Name	eth2
Rx Packet	6137
Rx Byte	513803
Tx Packet	6134
Tx Byte	1139410
Name	ra0
Rx Packet	117309
Rx Byte	32422543
Tx Packet	1443
Tx Byte	0
Name	eth2.1
Rx Packet	6127
Rx Byte	427889
Tx Packet	6127
Tx Byte	1132011
Name	eth2.2
Rx Packet	0
Rx Byte	0
Tx Packet	6
Tx Byte	492
Name	br0
Rx Packet	6128
Rx Byte	404417
Tx Packet	6158
Tx Byte	1130413
Name	ppp0
Rx Packet	10
Rx Byte	160
Tx Packet	9
Tx Byte	168

Display the statistics information of system flow.

## 3.3.14.7 Reboot





Question: Why to use Reboot Feature?

**Answer:** Router is similar a computer, whose performance depends on hardware and software. The Router's performance becomes weaker after very long time working. With reboot, it will refresh the performance.

Question: Is necessary to use the Reboot Feature?

**Answer:** Not really. Our router has high reliable and stable performance. It not requires using reboot feature compulsively. However, Reboot Feature will double ensure the router to be more stable and reliable.

## H720 Router support three types of Reboot Feature.

## > Reboot AT Time Settings

Reboot At Time Settings	
Reboot At Time	<b>V</b>
Time(h:m:s)	03 : 01 : 01
Note	Please start NTP in Management First!
	Apply

Users can define the exact time to reboot for everyday.

### Reboot AT Time Settings



Users can set timer to reboot.

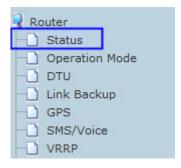
#### Reboot AT Time Settings



Manually click "Reboot" button to reboot immediately.



## 3.3.14.8 Status



System Info	
Series	H820
SN	086412100296
Software Version	2.2.13 (Oct 20 2012)
Hardware Version	1.0.0
System Up Time	1:41
Operation Mode	Gateway Mode
Cell Network Info	
Cell Modem	HUAWEI-EM820W
IMEI/ESN	355858040246813
Sim Status	SIM ready
Selected Network	AUTO
Registered Network	Registered on Home network: "46001",2
Sub Network Type	WCDMA
Signal	13 T.III
Cell Status	UP



Internet Configurations	
Connected Type	CELL
WAN IP Address	172.17.194.232
Subnet Mask	255.255.255.255
Default Gateway	10.64.64.64
Primary Domain Name Server	210.21.196.6
Secondary Domain Name Server	221.5.88.88
MAC Address	08:66:01:00:07:C0
Local Network	
Local IP Address	192.168.8.1
Local Netmask	255.255.255.0
MAC Address	08:66:01:00:07:C1
IPSEC Status	
Name	Status
PPTP Status	
PPTP	down
L2TP Status	
L2TP	down

From this page you can see the Router's basic running state.

#### > Ethernet Port Status

## **Ethernet Port Status**



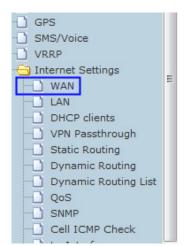
## > System Info

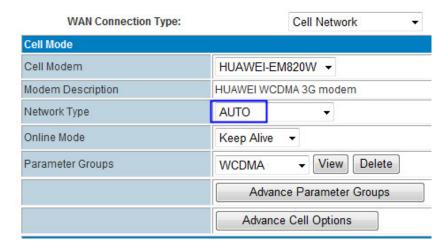
- **Product Model**: indicates the model name
- SN: indicates the product SN
- Software Version: software version reveals the status of software update.
- Hardware Version: indicates the hardware version
- System Up Time: this time directly reveals router working hours
- Operation Mode: indicates the router working mode

#### Cell Network Info



- Cell Modem: indicates inside cellular module modem name
- IMEI/ESN: indicates IMEI or ESN info of inside cellular module modem.
- Sim Status: indicates sim card status
- Selected Network: indicates the selected working network

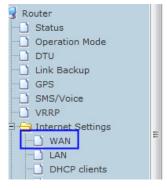


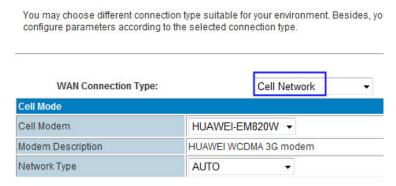


- Registered Network: indicates the current working network carrier ID
- Sub Network Type: indicates the current working network type
- **Signal:** reveals the current network state of 2G/3G. 0 and 99 mean no signal.
- Cell state: indicates the cellular is online or offline

## > Internet Configurations

Connected Type: indicates the selected WAN type.





- **WPN IP address:** the IP expose when the router gets on internet.
- Primary Domain Name Server: indicates the primary DNS of set or from ISP.
- Secondary Domain Name Server: indicates the secondary DNS of set or from ISP.
- MAC Address: indicates the WAN MAC address.
- Local Network
- Local IP address: the H720 Router LAN IP
- MAC Address: the LAN MAC address

#### VPN Status



IPSEC Status: indicates IPSEC status info
 PPTP Status: indicates PPTP status info
 L2TP Status: indicates L2TP status info

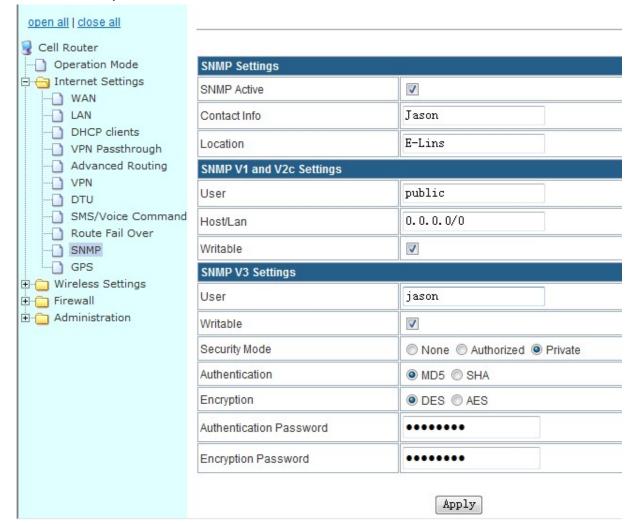
## 3.3.15 SNMP (For version with SNMP only)

Notes: SNMP feature is for H720 Router with SNMP option only.

#### Soft tool download link:

http://www.szelins.com/download/tool/SNMP-JManager-v1.0.rar

H720 router web page – Internet Settings – SNMP Fill in related parameters in the screen like follows,



SNMP Active: tick it to active SNMP feature.

Contact Info: set the contact info here Location: set router's installation address.



User: set public name

Host/Lan: set the network range to visit the router via SNMP, default we set all as 0.0.0.0./0

Writable: tick it to enable it.

Security Mode: choose the correct one, only for SNMP V3 version. Authentication: choose the correct one, only for SNMP V3 version. Encryption: choose the correct one, only for SNMP V3 version.

Authentication Password: fill in the right one.

Encryption Password: fill in the right one.

Click "Apply" button and reboot the router.

#### Here list the most important OID:

1.3.6.1.4.1.2021.255.4.1.2.9.103.101.116.95.109.111.100.101.109.1

(read module modem model)

1.3.6.1.4.1.2021.255.4.1.2.10.103.101.116.95.117.112.116.105.109.101.1

(system running time)

1.3.6.1.4.1.2021.255.4.1.2.12.103.101.116.95.109.101.109.95.102.114.101.101.1

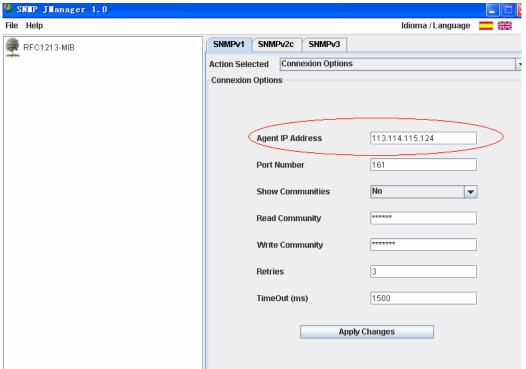
(memory capacity)

1.3.6.1.4.1.2021.255.4.1.2.15.103.101.116.95.99.101.108.108.95.115.116.97.116.117.115.1 (3G network status)

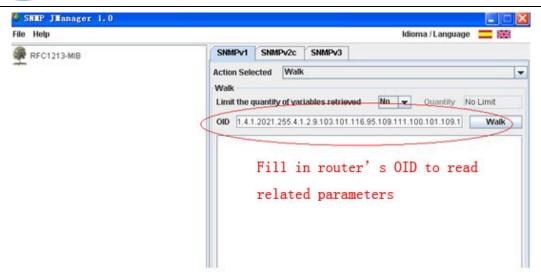
1.3.6.1.4.1.2021.255.4.1.2.15.103.101.116.95.108.50.116.112.95.115.116.97.116.117.115.1 (pptp status)

1.3.6.1.4.1.2021.255.4.1.2.15.103.101.116.95.112.112.116.112.95.115.116.97.116.117.115.1 (l2tp status)

## List client side's picture as follows,

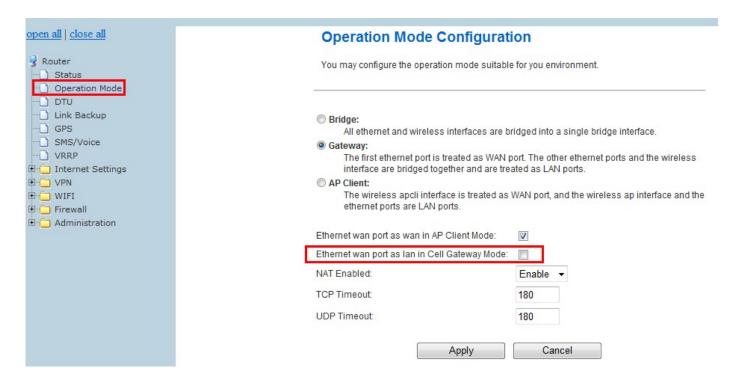






## 3.3.16 Convert the WAN RJ45 port to LAN RJ45 port

Notes: with this settings, the H720 router has no WAN RJ45 port, just 5 LAN RJ45 ports.



Check the "Ethernet WAN Port as Ian in Cell Gateway Mode:", click the "Apply" button, the WAN RJ45 will switch into LAN RJ45. Please re-boot the router. The router will display the status as follows,



## **Ethernet Port Status**



Access Point Status WAN R45 into LAN RJ45

## 3.4 DIO

This DIO feature only supports output signal to connected devices. Not support input from external devices. This DIO feature must be used with E-Lins DIO control board.

## 3.4.1 DIO Hardware Connection

There are two types to provide power for the DIO control board.

Connection Type 1	
Pin	
VCC	Connect H685 VCC
GND	Connect H685 GND
DIO	Connect H685 DIO0 or 1
GND	NOT Connect
+12V IN	NOT Connect
12V CO R0	Connect devices/relay one side
12V CO L0	Connect devices/relay the other side
12V CO R1	Connect devices/relay one side
12V CO L1	Connect devices/relay the other side
GND	NOT Connect

Connection Type 2	
Pin	
VCC	Not Connect
GND	Not Connect
DIO	Connect H685 DIO0 or 1
GND	Connect 12V ground
+12V IN	Connect 12V positive



12V CO R0	Connect devices/relay one side
12V CO L0	Connect devices/relay the other side
12V CO R1	Connect devices/relay one side
12V CO L1	Connect devices/relay the other side
GND	NOT Connect

#### Notes:

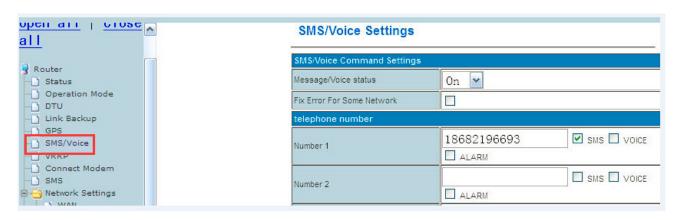
- 1) 12V CO R0 + 12V CO L0 is the reverse to 12V CO R1 + 12V CO L1, please do not connect 0 and 1 at the same time.
- 2) Default, connect your devices/relay to 12V CO R0 + 12V CO L0; if your devices/relay is reverse type, connect 12V CO R1 + 12V CO L1;

Examples,





# 3.4.2 DIO Software Configuration



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Tel: +86-755-29230581 E-mail: sales@e-lins.com sales@szelins.com www.szelins.com www.e-lins.com



SMS	
SMS Command	On 💌
Send ack SMS	On 💌
Reboot Router Command	reboot
Get Cell Status Command	cellstatus
Cell link-up Command	cellup
Cell link-down Command	celldown
DIO_0 Set Command	dio01
DIO_0 Reset Command	dio00
DIO_1 Set Command	diol1
DIO_1 Reset Command	dio10
DIO Status Command	diostatus
sn[08641503131A] Jan 1 00:02:0 sn[08641503131A] Jan 1 00:03:0 sn[08641503131A] Jan 1 00:04:5 sn[08641503131A] Jan 1 00:04:5 sn[08641503131A] Jan 1 00:06:3 sn[08641503131A] Jan 1 00:06:3 sn[08641503131A] Jan 1 00:06:3 sn[08641503131A] Jan 1 00:06:3 sn[08641503131A] Jan 1 00:07:2	<pre>0 pppd[2514]: Using interface ppp0 0 pppd[2514]: Connect: ppp0 &lt;&gt; /dev/ttyUSB0 1 pppd[2514]: CHAP authentication succeeded 1 pppd[2514]: CHAP authentication succeeded 7 pppd[2514]: Could not determine remote IP address: defaulting to 10.64.64.64 7 pppd[2514]: local IP address 10.230.179.229 7 pppd[2514]: remote IP address 10.64.64.64 7 pppd[2514]: primary DNS address 210.21.196.6 7 pppd[2514]: secondary DNS address 221.5.88.88 1 SMS_CMD[672]: start msg_cmd! 3 SMS_CMD[672]: initialize Cell module succeed! 0 SMS_CMD[672]: received index=0 msg (dio01) from [18682196693] ! 0 SMS_CMD[672]: received index=0 msg (dio00) from (18682196693) ! 7 SMS_CMD[672]: do command (dio_0 set) from (18682196693) ! 9 SMS_CMD[672]: received index=0 msg (diostatus) from (18682196693) ! 9 SMS_CMD[672]: received index=0 msg (diostatus) from (18682196693) ! 9 SMS_CMD[672]: do command (dio_status) from (18682196693) !</pre>

Notes: the set phone number MUST be same as indicated in the Sys Log. If not the same, please make the same. Refer to manual at Chapter 3.3.9.1 or FAQ from E-Lins websites.

#### **Test Feedback**

Command from Phone to	Replied from H685 Router to	Response of DIO control board
H685 Router	Phone	
dio01	dio_0 set succeed!	LED1 on, LED2 on, there is a ticking
		sound
dio00	dio_0 reset succeed!	LED1 on, LED2 off, there is a ticking
		sound
diostatus	dio_status:dio_0:0 dio_1:0	LED1 on, LED2 off, there is a ticking
		sound



Chapter 4

# 4 FAQ

## 4.1 Open Device Error



With this error, most of time the module inside the router is loosen. Please try to fasten it.

## 4.2 Read Error

3G Info	
Signal Strength	read error!
Attachment State	Automatic search

With this error, it indicates the sim card is not well touched with sim card slot. Try to check the sim card is right put. Try to scrap the sim card slot and make it clean.

## 4.3 Signal Strength has right number, but cannot dialup

3G Info	
Signal Strength	16 , (0-31)
Attachment State	Automatic search

Try to check the WAN port setting is correct.



## 4.4 Signal Strength shows 99

3G Info	
Signal Strength	16 , (0-31)
Attachment State	Automatic search

Here it shows 16, it means signal is okay. If shows 99, try to check the sim card is has enough balance. Or if the data business is supported.

### 4.5 The router cannot be remote web visited

- 1) Default the router's web port is 80. Some network ISP block the 80 of incoming. So confirm with your ISP which port can be visited. Or you can change other port to try, such as port 10000. Refer to *chapter 3.3.14.1.1* Router web port to operate.
- 2) Check if the router's WAN IP can be ping through via the PC.

## 4.6 Signal shows 99 but still can connect to internet and get WAN IP

Our router built-in different types of modem inside, some modem cost this. But will not affect the use.

# 4.7 Router shows sim card and network info, but cannot connect to internet

Check the sim card is with balance or limited service by the ISP.

# 4.8 DDNS not working

- 1) Please confirm the DDNS configuration is correct.
- 2) Check if the router is online and get IP, and can visit internet.
- 3) Check if the WAN IP from sim card (shows in the status page once the router is online) is a public IP or privacy IP, privacy IP will make DDNS no work.



## 4.9 Cannot Connect Router via RJ45 LAN

- 1) Please check if Ethernet cable is correctly connected.
- 2) Double check PC network card IP is correct configured. Please refer to Chapter 3.2
- 3) Try to disable the PC network card, and re-enable it.





4) Reset the H720 router. Power on router, keep press "RST" button until 12 seconds, and then release it. H720 router will automatically load default.

## 4.10 Cannot Connect H720 WiFi

- 1) Double check if the device's WiFi switch is on.
- 2) Double check if the H720 WiFi is on.
- 3) Double check Device's wireless network card IP is correct configured. Please refer to Chapter 3.2
- 4) Try to disable the Device's network card, and re-enable it.





5) Reset the H720 router. Power on router, keep press "RST" button until 12 seconds, and then release it. H720 router will automatically load default.



## 4.11 Can Connect H720 WiFi via Manual IP but cannot via DHCP

1) Try to disable the Device's network card, and re-enable it.



2) Reset the H720 router. Power on router, keep press "RST" button until 12 seconds, and then release it. H720 router will automatically load default.

# 4.12 Cannot get Cell WAN IP

H720 Router get cellular WAN IP once it's online.

Connected Type	CELL	
WAN IP Address	10.193.205.114	
Subnet Mask	255.255.255.255	
Default Gateway	10.64.64.64	
Primary Domain Name Server	210.21.196.6	
Secondary Domain Name Server	221.5.88.88	
MAC Address	08:66:01:00:04:A0	

If not get the WAN IP, the problem maybe:

Item.	May caused by	Solution
1	Cellular WAN port is not right configured	Refer to Chapter 3.3.3.1 Cellular WAN
		configuration to solve it.
2	SIM card has problem for data business	Check the sim card with the ISP or network
	or no balance	provider or sim card provider.
		Try another working sim card.
3	No network signal	Move the router to another site to check.
4	VPN configuration is wrong	You may configure the VPN in wrong way.
		Please check the WAN port configuration.
5	Cellular network problem	Sometimes cellular network may get problem or
		unstable. Try to move to another site to test. Or

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		try to test with another ISP/Carrier SIM card
6	Module modem is defeated	Send back the unit to factory for repair

## 4.13 Can not power on

#### Solution:

- 1. Check if the power adapter connector is loose from the router.
- 2. Try to replace a power adapter. H720 series router uses 9V1A or 9V2A or 12V1A or 12V1A or 12V2A power adapter with 2.5mm connector
- 3. Router hardware defeated. Send back to factory for check or repair.

# 4.14 Sys log shows "connect script failed"

#### Problem maybe:

Item.	May caused by	Solution
1	A. sim card no data business, or	A. Check sim card data business and balance.
	problem;	B. Get balance available
	B. sim card balance no available;	
2.	WAN APN parameter is wrong	Check APN parameter of WAN port, then make
		it correct and try
3	Network unstable problem	Try later, or move to other network to try.
4	Module modem inside router setting	Tell the module modem type (marked at the
	wrong by uncertain operation	back cover of router) to technical support for
		help.
5	Module modem inside router only	Need contact sales for replacement or repair
	support 2G or 3G only	

# 4.15 H720 Router is online, but cannot visit website.

#### Problem maybe:

Item.	May caused by	Solution
1	DNS problem	Check the DNS server of H720 is correct. The
		DNS is from the ISP once H720 is online.
		Sometimes the ISP not give the right DNS
		server IP, you can try to set correct DNS
		manually at your PC or Device network card.



2.	SIM card business problem	Check APN parameter of WAN port, then make
		it correct and try. Double confirm with the
		ISP/Carrier if the sim card info is 100% correct.
		Try to change another sim card to try.
3	Signal is too weak	Too weak signal may cause all the DNS
		resolution fails. Try to get better signal.
4	Network is too bad	Contact ISP/Carrier to get better network

## 4.16 Port forwarding not working

Question: I configure the port forwarding feature correctly, but still no work.

Answer: first, please check the port if block by your ISP/Carrier, because some ISP/Carrier block some ports for security reason.

For example, the H685m gets WAN IP 27.38.14.223. And the H720's web port is 80. So from the other network, try to visit http:// 27.38.14.223:80 if can be okay. If no okay, it means the ISP/Carrier blocks the 10000 port. Then check with your ISP/Carrier which ports are open for use. Then re-try the port forwarding feature.

## 4.17 Serial DTU point-to-point solution not working

Problem: Take two H720. Both support Serial to cellular gateway feature (DTU feature). Configure one as client, the other as server. But no work.

Answer: First, we confirm that the H720 both are online, and the server's IP is public IP that can be ping through from other networks.

Second, we confirm both H720's DTU feature (Serial to Cellular Feature) are working. We test an example as follows,

H720 DTU with vodafone SIM as client (in Germany)--- China Telecom as server (In China): working H720 DTU with vodafone SIM as server (in Germany)--- China Telecom as client (In China): working H720 DTU with vodafone SIM as client (in Germany)---- H720 DTU with Vodafone SIM as server (in Germany): no working

This indicates the two Vodafone SIM cards cannot communicates each other. The Vodafone ISP limit the two internal's SIM card's communication.

You have two ways to solve the problem.

- 1) Get another SIM card from another ISP to test.
- 2) Ask the Vodafone ISP to unlimit two Vadafone SIM's communication.



## 4.18 Can't open device /dev/ttyUSBx.

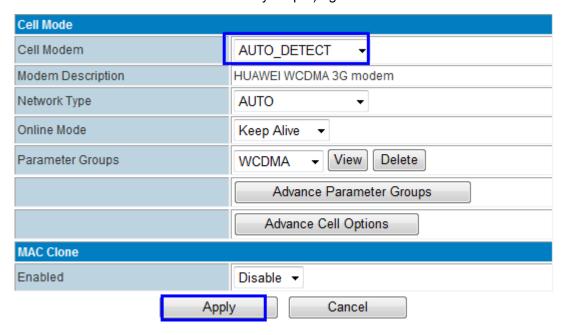
Problem: Status page shows "Can't open device /dev/ttyUSBx".



#### Solution:

Step 1) H720 Router Web – Internet Settings – WAN, at Cell Modem, please choose "AUTO\_DETECT" and click "Apply" button.

Step 2) If step 1 cannot solve the issue, try to open the case, and scrap the module modem fingerprint, then re-install it into the mini PCIe slot. And try Step 1) again.



Step 3) If the issue is still existed after Step 1) and Step 2), please contact our sales for return to check or repair.



## 4.19 PPTP is on, but cannot be through to PPTP Server

**Issue and phenomenon**: in web status page, the PPTP shows "on", but try to ping PPTP Server, cannot get through.

#### Solution:

- 1) try to check if the PPTP Status keep "on" in web status page. If sometimes "on", and sometimes "down", please check the PPTP configuration is correct.
- 2) Check if the PPTP Server assigned remote LAN with H720's LAN IP network range. H720 default LAN IP is 192.168.8.1, and submask is 255.255.255.0. Sometimes the users forget to assign remote LAN IP 192.168.8.1 for PPTP VPN Server.
  - If the PPTP VPN Server's remote LAN IP is 192.168.1.0/24 or 192.168.0.0/24, and cannot be changed, please change H720 LAN IP from 192.168.8.1 to 192.168.1.1 or 192.168.0.1, also do not forget to manually change the H720 Default Gateway to 192.168.1.1 or 192.168.0.1 meanwhile.

Default Gateway	192.168.8.1
-----------------	-------------

3) with the following steps, normally it can solve the issue. Otherwise, please contact E-Lins Sales or Support.