

**§ 1. Time of delivery**

Depending on the type of order and range, delivery time will vary.

**§ 2. Delivery**

Customized production/customer-specific production, is normally delivered within 4 weeks after passing proof sketch/drawing/unless otherwise agreed. At a new, tool-based production, delivery time varies with many weeks.

Delivered quantity is proviso to +/- 10% of ordered quantity.

Express production can in many cases be offered. This is subject to express cost. Contact us for more information and price.

All costs referring to changes from original drawing will be charge to the customer.

**§ 3. Shipping**

The shipping cost for an order is charged depending on the weight and size, address and packing requirements of the shipment, and will be added to the offer in retrospect.

**§ 4. Complaints.**

Complaints of defective items must be made within 5 days. Buyers should then contact the Seller, in writing and inform of the errors that is not related to damage occurred during transport. Buyers are not entitled to any compensation other than the delivery of a replacement item within a reasonable period of time. If the product is not reclaimed within 5 days of receipt of the product, the rights of reclaiming will be lost.

**§ 5. Damaged goods.**

The Buyer is obliged to examine the goods carefully upon receipt. If there is errors or damage caused to the goods during transport, the buyer shall examine the goods upon receipt and point out the error to the carrier. Reclamation of damaged goods must be made directly to the carrier.

**§ 6. Payment**

Payment can be made with the following payment conditions:

Invoice or in advance

Invoice

In order to be able to pay by invoice, you must not have any payment remarks or unpaid tax liabilities. Likewise, the billing address must match your address of registration in Sweden or the country of your origin. We will check the credit rating on all customers who choose to pay by invoice. We reserve the right to refuse sales by invoice after credit check or if you have previously neglected payments. Payment terms are within 10 days from invoice date unless otherwise agreed.

In case of late payment, statutory reminder fee is charged. 50SEK + VAT plus applicable late interest with ref. interest + 12% from date of invoice.

Advance payment

If your order is not accepted for delivery by invoice, we offer advance payment.

Once you have placed your order, you will receive an email with the order confirmation and an invoice. Once we have received the invoice payment, we will start your order.

§ 7. Terms and conditions

If you wish to do changes within your order, you have to notify us immediately, on which change you require.

Changes must be made in writing, within 3 calendar days from the order confirmation date. Regarding promised direct delivery, please contact us: Changes must be made the same day as order confirmation from us is received. Unanswered order confirmations are considered, approved after the above period and production, of your order, will start.

You can do corrections, directly to us at. **ekonomi@plasticprodukter.se**

§ 8. Order confirmation.

Check that everything is correct: invoice address, shipping address, contact person, your reference number, product, number etc. You are responsible for that your invoice address, reference number, shipping address and contact person etc. are correct. In case of, from customer, incorrect invoice, shipping address or other incorrect information that may hinder a normal order process is not corrected referring to our Order-confirmation document, an administration fee, of 500SEK, will be charged. Due date for any change in invoice, will be

counted from the date of the original invoice. All other costs referring to changes will be charge to the customer.

**§ 9. Intellectual property law**

All drawings, constructions, designs, models and ideas concerning the order, is the property of Plastic Produkter AB or the customer, from where it is origin, and may not be copied or displayed, or otherwise used by anyone or displayed to third person or any other organization without our, or the customer's written consent.

**§ 10. Tools, molds and aids.**

Tools, molds and fixtures are discarded 1 year after the last day of use, or if another agreement has been concluded according to a separate storage agreement. For the following orders after this date, new production will be charged as the First order. Ownership: 100% of Plastic Produkter M.Bergendahl AB. Plastic Products undertakes the responsibility to stock and perform, for the tool necessary, easier maintenance. We ask you to pay attention to the fact that production tools are a wear and tear product and may need to be repaired / newly acquired after a longer production time / hard wear / storage, this cost is the responsibility of the customer.

*Plastic Produkter.se*

Established 1919

[www.plasticprodukter.se](http://www.plasticprodukter.se)

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